



CALM OVER CLUTTER  
create space for what matters  
www.CalmOverClutter.com

## LIABILITY WAIVER & SERVICE AGREEMENT

This Liability Waiver & Service Agreement is made between Calm Over Clutter and the undersigned client \_\_\_\_\_ (“Client”). By signing this Agreement, the Client acknowledges and agrees to the following terms and conditions:

### **1. Scope of Services**

Calm over Clutter provides home organization services, including but not limited to decluttering, organizing, space planning, and product recommendations. The Client understands that these services do not include heavy lifting, structural modifications, hazardous material removal, or deep cleaning.

### **2. Assumption of Risk**

The Client acknowledges that organizing services may involve moving furniture, handling personal belongings, and rearranging items, which carry inherent risks, including but not limited to:

- Minor injuries such as cuts, bruises, or strains
- Accidental damage to property or belongings
- Emotional discomfort when sorting through personal items

The Client voluntarily assumes all risks associated with these activities and releases Calm Over Clutter from any liability related to such risks.

### **3. Limitation of Liability**

The Client agrees that Calm Over Clutter, its employees, contractors, and representatives shall not be held liable for:

- Any damage to personal property during the organization process unless caused by gross negligence or willful misconduct.
- Any injury sustained by the Client or others present during services.
- Any emotional distress or dissatisfaction with organizational outcomes.

The Client also agrees that Calm Over Clutter’s total liability for any claim shall not exceed the total amount paid for services rendered.

### **4. Client Responsibilities**

The Client agrees to:

- Disclose any fragile, valuable, or sentimental items that require special care.
- Provide a safe working environment free from hazards (e.g., infestations, mold, or dangerous conditions).
- Treat staff of Calm Over Clutter with kindness and respect.
- Be present or ensure authorized access during scheduled sessions.
- Make final decisions regarding the disposal or donation of items.



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### **5. No Guarantees & Individual Results**

Calm Over Clutter provides recommendations and guidance but does not guarantee specific results or permanent changes in organizational habits. The Client understands that maintaining organization requires ongoing effort.

### **6. Confidentiality**

Calm Over Clutter respects the privacy of all Clients. Any personal or sensitive information encountered during services will remain strictly confidential and will not be shared with third parties without the Client's consent, except as required by law.

### **7. Payment & Cancellation Policy**

Payment is due as agreed upon before or at the time of service.

Cancellations or rescheduling require at least 24 hours' notice. Late cancellations may be subject to a cancellation fee.

Refunds are not provided for services already rendered.

### **8. Force Majeure**

Calm Over Clutter shall not be liable for any delay or failure to perform services due to circumstances beyond its control, including but not limited to natural disasters, illness, or unforeseen emergencies.

### **9. Governing Law & Dispute Resolution**

This Agreement shall be governed by the laws of the state in which services are provided. Any disputes shall first be attempted to be resolved through mediation before pursuing legal action.

### **10. Permission to Photograph & Use Images (Photography & Location Release)**

I, the Client, grant Calm Over Clutter permission to take photographs and/or videos of my home, specific areas of my home, and/or myself before, during, and after organizing services.

I understand and agree that these images may be used for promotional, marketing, educational, and portfolio purposes, including but not limited to:

- The Company's website, social media accounts, and advertisements
- Print and digital marketing materials
- Before-and-after galleries showcasing organizational transformations
- Presentations, workshops, and educational content

### **11. Use of Client's Likeness**

I agree to allow my face, likeness, and/or voice to be included in photos/videos for marketing purposes.



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### **12. Privacy & Anonymity**

No full names, personal addresses, or other identifying details will be shared publicly unless explicitly agreed upon.

The Company will take reasonable steps to ensure that sensitive or confidential items (such as personal documents) are not visible in published photos/videos.

If requested, the Company will provide edited versions of photos before public use.

### **13. Rights & Ownership**

I understand that Calm over Clutter retains full ownership and copyright of all images taken during services. I waive any rights to inspect, approve, or receive compensation for the use of these images.

### **14. Revocation & Withdrawal**

If I wish to revoke this release, I understand that I must submit a written request to Calm over Clutter. The Company will make reasonable efforts to remove the images from future marketing materials but cannot guarantee removal from past publications.

## Acknowledgment & Agreement

By signing below, the Client acknowledges that they have read, understood, and agree to the terms of this Liability Waiver & Service Agreement. The Client voluntarily releases Calm Over Clutter from any and all claims or liability arising from services provided.

Client Name (Print): \_\_\_\_\_ Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_