



indian hills water district

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The District is currently experiencing a significant leak from its system. Prior to detecting the loss of water from the system, approximately 200,000 gallons of water was lost from the district's storage tanks. The district immediately undertook upon learning of the losses, and continues to take, the appropriate measures to mitigate and find a leak or other cause. Although we have not yet identified the cause, likely the losses stem from a leak in a buried water main and water pipe resulting from this winter's uncharacteristically deep frost line (possibly 4 feet below ground surface) due to the very dry winter and lack of snow coverage. We understand neighboring districts are experiencing similar issues.

The loss of water had temporarily interrupted water service to several district customers. Additional customers may be impacted until the district identifies and fixes the problem. Please contact the district if you have any concerns regarding quality or safety of your water. Any customers impacted by this event can get drinking water from the district or Jefferson County Public Health.

The district has been diligently working with its affected customers and the Colorado Department of Public Health and Environment (CDPHE) and Jefferson County Public Health to avoid health and safety impacts a possible leak in the system, and has increased water testing and treatment. At this time, we are not aware of any impacts from the losses to water quality or other safety or health concerns with the district's water being delivered.

Please check www.indianhillswater.com for updates on the district's progress in resolving this problem. Until fixed, we are asking all district customers to conserve as much water as possible to mitigate the losses and thereby reduce the impacts to some of the district's customers. Also, if you have any information that might assist the district in identifying the cause of the losses, please contact Kristin Waters at (303) 697-8810.