

indian hills water district

P.O. Box 710 • 4491 Parmalee Gulch Road • Indian Hills, Colorado 80454
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To Our New Customer:

Welcome to Indian Hills Water District.

Please find attached/enclosed information on the Water District including our current rate sheet.

Our current water rates are based on monthly usage with a base rate of \$36.00 for up to 3000 gallons of water. A water rate increase will take effect 1/1/2021. The new Rates, Fees, and Charges sheet is also attached.

- The billing cycle is monthly and is completed the first week of each month for the previous month's usage, with payments due on the 25th.
- Statement options include email, paper mailed, or both. Email will be the default unless a paper statement is requested.
- Payments can be mailed, paid online through the customer portal, dropped off in the slot at the district office at 4491 Parmalee, or paid through your bank's bill pay service. We also have an automatic payment option available on the customer portal. The portal can be found on our website at www.indianhillswater.com.

Your water usage is recorded by a Beacon meter. I collect readings on the last day of each month, so your water usage and billing reflects a calendar month's usage.

The District has a self-serve 24 hour ultra-filtered water vending machine at our office location. The cost is \$0.25 per gallon. Bring your own clean container 1- 5 gallons.

Also included are the District Rules and Regulations, please read everything carefully and do not hesitate to contact me with any question you have. Our regular office hours are Monday - Friday 9:00 am – 12:00 pm.

Thank You,

Kristin Waters
Office Manager