

indian hills water district

P.O. Box 710 • 4491 Parmalee Gulch Road • Indian Hills, Colorado 80454
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To Our New Customer:

Welcome to Indian Hills Water District.

Please find attached/enclosed information on the Water District including our 2021 Schedule of Water Rates.

Here is general account information:

- The billing cycle is monthly and is completed the first week of each month for the previous month's usage, with payments due on the 25th.
- Statement options include email, paper mailed, or both. Email will be the default unless a paper statement is requested.
- Payments can be mailed, paid online through the customer portal, dropped off in the slot at the district office at 4491 Parmalee, or paid through your bank's bill pay service. We also have an automatic payment option available on the customer portal. The portal can be found on the home page of our website at www.indianhillswater.com.

Your water usage data is recorded by a Beacon meter. I collect readings on the last day of each month, so your water usage and billing reflects a calendar month's usage. You can check your water usage on the EyeOnWater portal. EOW account set-up instructions are attached.

The District has a self-serve 24 hour ultra-filtered water vending machine at our office location. The cost is \$0.25 per gallon. Bring your own clean container 1- 5 gallons.

Also included are the District Rules and Regulations, please read everything carefully and do not hesitate to contact me with any question you have. Our regular office hours are Monday - Friday 9:00 am – 12:00 pm.

Thank You,

Kristin Waters
Office Manager