

# Patient Return: What to Expect After COVID-19



As you might have imagined, things will be a little different this visit. To keep you safe and smiling, our practice is adhering to the American Dental Association's guidance for providing dental care during the COVID-19 pandemic.

Here's what you can expect:

- BEFORE your appointment
  - To make sure patients are healthy, you will be required to complete a Pre-Appointment Screening form to answer some health-related questions. This form need to be completed **at least 3 days prior** to you scheduled visit. Click on PATIENT FORMS at top of website to complete and submit the form.
  - In a effort to minimize exposure, we ask that you do not bring additional persons to your appointment. A parent or guardian will be allowed for all children and those with special needs.
  - All persons entering the building will be required to wear a facial covering. If you do not have one, we will provide one prior to entering the building.
  
- When you ARRIVE
  - Please remain in your vehicle until your scheduled appointment time.
  - **AT** your appointment time, please call 515-986-3926. If you arrive early, PLEASE WAIT and call at your scheduled time.
  - During this call we are required to again review the screening questions and give instructions on entering the building.
  - All persons entering the building will be required to have their temperature checked prior to entrance.
  
- DURING your appointment
  - Staff will be wearing additional protective equipment, including N95 masks, face shields, goggles and surgical gowns.
  - All patients will be asked to complete a pre-procedural mouthrinse to reduce potential viral load.
  - We have installed additional air filtration devices in each operatory.
  - Upon completion of your visit, you will be asked to put on your facial covering and perform hand sanitization prior to leaving the operatory.
  
- AFTER your appointment
  - If you start to experience symptoms of COVID-19 within 2 days of your appointment, call to alert the office staff so those who came in contact with you may be tested for the disease.

You can rest assured that we are taking every precaution to ensure that our office is optimized for maximum safety. Please feel free to contact us with any questions or concerns you have about your visit.

We look forward to seeing you!