**Late Payment Policy for Ezrah EnviroClean**

**Purpose:**

This policy outlines the procedures and fees for late payments for Ezrah EnviroClean to ensure timely payments and maintain positive cash flow.

**Scope:**

This policy applies to all customers who have a payment due to Ezrah EnviroClean after cleaning services have been rendered.

**Payment Terms:**

All payments are due on the date of service unless otherwise stated in writing.

**Late Payment Fee:**

If a payment is not received within 10 days of the date of service, a late payment of $50 will be assessed on the unpaid balance. An additional $50 late payment fee will be assessed for each month that the payment is late.

**Notice of Late Payment Fee:**

A written notice will be sent to the customer at least 30 days before the late payment fee is assessed. The notice will include the date the fee will be assessed, the amount of the fee, and the reason for the fee.

**Disputed Payments:**

If the customer disputes the amount owed or has questions about the invoice, they should contact our billing department within 10 days of receiving the invoice.

**Collection of Late Payments:**

If a payment is not received within 30 days of the date of service, Ezrah EnviroClean may take legal action to collect the debt. The customer will be responsible for all legal fees and court costs associated with the collection of the debt.

**Credit Reporting:**

Late payments may be reported to credit bureaus, which may negatively impact the customer's credit score.

**Modification:**

Ezrah EnviroClean reserves the right to modify this policy at any time without prior notice. Any changes to this policy will be communicated to the customer in writing.

**By signing or otherwise accepting this policy, the customer agrees to the terms and conditions outlined in this policy and understands that failure to comply may result in additional fees, legal action, and negative impacts on their credit score.**

Signed,

Ezrah EnviroClean

**(Airbnb Host's Signature)**