

Donna and Richard Cassera

16405 Walnut Ave.,
Atascadero, CA 93422

September 19, 2017

Garden Farms Community Water District
Board of Directors
Attn: Marcia Joyce
17005 Walnut Ave.
Atascadero, CA 93422

Re: Water Rate Increase Protest.

Dear Directors;

We are writing this letter in protest of the proposed water rate increase. We are not able to determine if the rate increase is a legitimate response to the financial status of the District at this time. We would like to have further information on the District accounting before we can make this determination.

On reviewing the District Website it is obvious that the site has not been maintained to a current status for several years. It is critical to the customers of the District to have updated District accounting and communications for transparency and clarity of District practices.

We are requesting the following information be updated and submitted to us as customers of the District;

1. All general information be updated on the website.
2. Update and provide all monthly District financial reports going back to the last 2 years.
3. Complete analysis of the impacts of the rate increase, cost of water delivery should include the cost "after" the proposed rate increase showing cost at various delivery levels compared to other service districts.
4. The letter submitted to the District water customers requiring a majority of customers to submit letters of protest to prevent/delay the rate increase is questionable to legality. Perhaps consulting with the District's Legal Counsel is called for.

5. District annual budget for the last 2 years.
6. Current budget for capital improvements.
7. Copies of all correspondence to and from the District from customers regarding the proposed rate increase as they become public record.

We are requesting postponing the first reading of the Rate Increase Resolution scheduled for October 11, 2017 meeting for 60 days to allow customers to review notes and agendas, well logs, financial reports and communications to the Board regarding this issue.

Since the October meeting has been set it would be an opportunity for the customers to come to the meeting to ask questions and voice their concerns. A further meeting could be scheduled out 30-60 days from this meeting.

Thank you for considering our concerns. We appreciate the time and work you put in to keep our small district running.

Sincerely,

Donna Cassera and Richard Cassera