## GENERAL MANAGERS REPORT

## March 2019 Meeting held April 17, 2019

## Communications

- T-Mobil has asked us to allow them to add 2 Full Sector frames in their existing tank locations. I will
  forward the email with their proposed additions. No money has been discussed. Today Christine
  talked about market price.
- We have two Leak Policy requests:
  - Susan Jernigan is eligible for a \$614.18 leak credit. She used 70,000 cubic feet of water. She noticed her water pressure was weak and heard thumping in the lines. A plumber was called out who misdiagnosed the problem. This occurred during the heavy rains. When it quit raining Susan's daughter found the leak in the back section of the property and had it repaired the same day.
  - Armet/Killian is eligible for a \$73.69 credit. This is the renter at 16505 Walnut. They had a leak that they repaired as soon as they found it.
- Our SDRMA Workers' Compensation insurance will have a 5% rate increase for 2019-20.
- Jerry Zinman didn't pay his bill and wouldn't return my calls. He owes \$132.00. How should we handle this? Collections?

## GM Report

- The pump and motor at Well Two has been replaced at a cost of \$6,000.00. Fisher Pump had a problem accessing the well with their rig. They went in through Jay and Debbie's property and got stuck in the wet dirt. They were able to get the rig out with Rick's assistance. They came back the next day with a larger truck that could access the well from the street. They pulled the pump the first day and replaced it the next. All went smoothly once the larger boom truck was used. It was suggested that we replace the short stretch of fencing from the front corner of Jay's property to the well with a gate. This would free up the limited access from the street.
- Before Well Two can be put back online we have to pass a bacteria testing. Anthony first had to douse the well with chlorine. After a couple of days the chlorine needs to be completely flushed out and then a sample can be taken. This proved to be a problem. Anthony and I took turns running the well in attempts to remove all the chlorine. After several tries Anthony figured out the problem. He didn't realize that the drawtube he put the chlorine down wasn't perforated. When the pump was running it wasn't able to suck all the chlorine out of the tube. He flushed it out with a garden hose and finally got a zero read. I will take another sample in the next day or two.
- Several of the meters are being run over by vehicles. On the last meter reading there was a car
  parked with a tire on the box and the owner was out of town. I think it would be a good idea to buy
  reflector for the problem meters.
- Anthony flushed the system and got out quite a bit of gunk. It has helped to regulate the chlorine levels, along with increasing the backwash time at Well One. Chlorine has been within an acceptable range.
- I have called JoAnn Head twice and neither call has been returned. She no longer has an office in Santa Margarita so I cannot stop in. I am at a standstill on completing the map.
- AMWC has broken down the GSA cost shares for all the water companies. GFCWD's cost is calculated at \$930.00.
- Well Two didn't pass the bacteria test. I have a call into SLO County Environmental Health for the correct retesting procedure.
- The last time we cleaned the tank was in 2013. As a general rule we have had it cleaned every 5 years.