

SereniCare AI's Terms and Conditions explain how providers, patients, caregivers, and family members can use the platform. Users must be at least 18 years old. They must keep their account details safe. We will notify users before we change these terms again.

The platform owns the software license and brand materials. Users may use the platform only for its stated purpose. They must follow the license agreement and may not resell the software. The platform is not a medical provider and does not give medical advice. Users should talk with trained medical professionals before making health choices.

Most user data is stored in the platform's electronic medical record system. Health records are shared through secure methods. We use strong safety steps, but no system can fully prevent a data breach.

Colorado law will apply to any legal dispute. The software and services are provided "as is," with no promises or warranties. We are responsible only for direct damages. Payment for damages is limited to the lower amount: fees paid in the past 12 months or \$100 for a software test.

The Privacy Policy explains how the platform uses personal information. The signup form asks for a user's name, email address, phone number, and address. We never sell, rent, or lease health information received from a health system. We may share it with trusted partners approved by the patient. We may also share it when the law requires us to or when needed to protect our company or users from harm.

We take reasonable steps to keep personal information safe. If a security breach happens, we will work to fix it as soon as we can. We will also inform users if the breach affected their data.

Users may ask to view, change, or delete their personal data at any time. They can use our portal or feedback form. Users can also contact SereniCare AI at support@serenicare.ai.

The above is only a summary of our complete Terms and Conditions and Privacy Policy, which are available on our website.