



Overview: Inventory Control Manager (3PL)

Famous Luxury Watch & Jewelry Designer is seeking an experienced 3PL Warehouse Inventory Operations Manager to oversee LOGISTICS for their 3PL WAREHOUSE & all FED EX/UPS Accounts, also Shipping & Receiving. Other responsibilities include Inventory, Customer Service, Returns, Special Orders & General Logistics for the Brand in the US. Position is based in Corporate Headquarters, downtown NYC.

Position: Inventory Control Manager - 3PL Warehousing (Third Party Logistics)

We are looking for an operational problem solver to support the North American market by improving overall efficiency, reducing OpEx costs and executing process & change within the organization. The role includes project management relating to logistics, supply chain, import/export, warehousing & distribution. Responsibilities also include management of the 3PL warehouse onboarding/compliance and implementation of operational needs to drive sales (i.e drop ship, EDI). Works alongside Logistics Manager and acts as bridge between US team, Global Logistics teams and 3PL warehouse.

Responsibilities:

- Provide operations expertise & implements change to reduce OpEx & improve efficiency
- Operational problem solver & project manager across all business channels
- Management of 3PL warehouse & supply chain functions to improve efficiency & reduce costs
- Manages warehouse inventory control. Organizes inventory count annually and report results to HQ.
- Import/export management.
- Point person for shipping accounts; managing costs, claims, receiving & shipping goods both locally & internationally
- Implement drop ship, EDI with new wholesale accounts
- Liaison between wholesale team & warehouse - provide wholesale account onboarding & manage vendor compliance needs
- Review customer Routing Guide's for compliance guidelines regarding shipping
- Chargeback management; dispute & recoup costs, prevent future chargebacks by partnering with warehouse & accounts
- Creating & managing open order reports.

- Oversee orders & inventory management of supplies, packaging & POS materials
- EDI facilitator - partner between IT & warehouse to onboard new accounts
- Partner with Ecommerce for customer service needs
- Oversee jewelry repair process to reduce costs & lead time

Requirements:

- Must have exp with 3PL Warehousing, EDI and FED EX/UPS Accounts
- Minimum 2-5 years' experience in Logistics/Operations or related field
- Knowledge of MS Word, MS Excel, MS PowerPoint and MS Outlook
- Strong communication skills and attention to detail
- Excellent follow through skills
- Team player with the ability to multi-task/prioritize in a fast-paced environment

Email Your CV to Resumes@OmniChannelCareers.com to apply today.