



Enclosed is the 2024-2025 Energy Assistance Program (EAP) application. Instructions for applying are on Pages 3 and 4. **Use ONLY the forms that apply to you.** If you need additional forms, please email eap@insccap.org or contact your local SCCAP office to request them. Phone numbers are listed at the bottom of the page.

EAP begins November 1, 2024. We can't help with disconnects or crisis before that date. If you need help before the program starts, contact your utility provider to discuss options, or your local trustee or 2-1-1 for resources.

Send your **completed** application to your local SCCAP office. Your application must be complete before we can help you.

The last day to apply for the 2024-2025 Energy Assistance Program is April 14, 2025 at 5pm EST. We cannot accept an application after that. Note: it is a month earlier than in the past.

We have 55 days to process your application. If you have questions, email eap@insccap.org or call your local SCCAP office at the number listed below.

If you are in crisis or move (change addresses) after you apply but before we process your application, please contact SCCAP right away.

NEW THIS YEAR- If you have a credit balance of more than \$250 on your **regulated** utility account, you are ineligible for a regular benefit for that account. You might be eligible for crisis during the crisis period from March 1- April 14, 2025, though.

Use the QR code below to visit our SCCAP website for information about the program. Starting October 1, 2024, you can find a link there to apply online for EAP. **If you apply online, you must upload your paperwork with your online application.**



Follow SCCAP on Facebook (facebook.com/insccap) for any updates about the program as they become available.

Monroe County
1500 W. 15th St.
Bloomington, IN 47404
812-339-3447
Fax: 812-668-2110

Brown County
746 Memorial Dr.
Nashville, IN 47448
812-988-6636
Fax: 812-988-8586

Morgan County
159 W. Morgan St.
Martinsville, IN 46151
765-342-1518
Fax: 765-342-3460

Owen County
205 E. Morgan St. Suite D
Spencer, IN 47460
812-829-2279
Fax: 812-829-2505



www.insccap.org

All SCCAP services are provided without regard to race, age, color, religion, sex, gender identity, gender expression, genetic information, sexual orientation, marital status, disability, national origin, ancestry or status as a veteran.



Privacy Notice and Your Rights and Responsibilities

Privacy Act Provisions: Federal laws require us to tell you about your rights and responsibilities before we collect and use information about you that is classified as private or confidential. This form provides you with important information that complies with the federal Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

Please read this *Privacy Notice* carefully before completing and signing the *Indiana Energy Assistance Program application*, and keep this *Privacy Notice* in your records for future use. This *Privacy Notice* applies to the Energy Assistance Program (EAP) and the Weatherization Assistance Program (WAP).

Why do we collect the information on the application?

We will use your information to research, evaluate and administer the EAP and WAP programs. We need the information:

- To know you from other individuals.
- To see if you qualify for assistance.
- To allow us to get federal or state funds for the assistance you receive.
- To meet federal or state reporting requirements.

Do you have to give us the information?

You have the right to not give us the information we ask for.

What happens if you give or do not give us the information?

If you give us the information requested on the application, your application will be processed. If you do not give us that information:

- Your application will not be processed.
- You might not receive services.
- You might not receive help with energy bills.
- Your services might be delayed.

We will keep whatever information you give us, whether or not your application is approved.

Who may see this information?

The following persons may receive information contained in your application if: (i) they need access to the application information to do their jobs in connection with the EAP and WAP, or (ii) they are otherwise authorized by federal or state law to receive it, or (iii) they use the information for reports, to measure outcomes, and for referrals and eligibility purposes:

- Local Energy Programs Service Providers under contract with IHCDA.
- Program auditors as required or permitted by Office of Management and Budget (OMB) circulars.
- United States Departments of Health and Human Services and Energy.
- Persons so authorized pursuant to court order or subpoena.
- Your energy companies for affordability and Energy Programs.
- United States Social Security Administration.
- Other agencies or entities as allowed by federal or state law.

Why do we collect Social Security Numbers?

We use Social Security Numbers in the administration of the EAP and WAP to assure eligible applicants and their household members receive only allowable benefits. Federal law allows us to require you to disclose your Social Security Number in order to process your application and to prevent, detect and correct fraud and abuse. AUTHORITY: Section 205(c)(2)(C)(i) of the Social Security Act, 42 U.S.C. § 405(c)(2)(C)(i).

Why do we ask for information about your race?

This information is compiled and recorded for statistical purposes only and is included on our federally mandated reporting.. The program does not discriminate for reasons of race or ethnic background, religion, gender, sexual orientation or political affiliation.

PY 2025 Indiana Energy Assistance Program Application INSTRUCTIONS

- Please note that Indiana's Energy Assistance Program provides a one-time benefit payment. This is not recurring monthly assistance, and is not designed to cover all of your utility costs for a year.
- If you are currently scheduled for disconnection or already disconnected on any utility, or if you are running low or out of bulk heating fuel, check the box to inform the agency you are in crisis.
- Identify anybody in the household who may be an employee/staff member, board member, or subcontractor of the agency you are applying with, or who is related to any of these roles.
- Please complete the application form **in its entirety**, including fields with yes/no options.

Part I: Contact Information

- Please fill in all information completely, including the full name and last four digits of SSN for the person completing the application for the household. If you do not fully complete the information or provide good methods of contact, it may delay application processing or lead to a denial.
- If you do not have an alternate mailing address from your home address, please leave that field blank.

Part II: Home and Utility Information

- Please complete all fields completely.
- Please submit your **current** electricity and heating bills or account statements with your application.

Part III: Income and Benefits

- Please complete all fields, indicating **all** forms of income received by any member of the household in the past three months.
- Please submit **current** documentation of income along with your application.
- If anybody in your household has **paid** child support in the past three months, submit proof of payments to have child support deducted from household income.

Part IV: Household Members and Demographics

- Please include yourself as household member number 1.
- You must list all persons residing at the address of application as of the date of application.
- You must complete **all fields** for **all individuals**. Failure to complete demographic information will delay your application processing as the local service provider will need to contact you to gather this information. We require full Social Security Numbers for all members of the household.
- If there are more than eight persons in your household you will require an attachment to list the other members. Please contact your local service provider for the attachment and check the box to notify the intake processing your application that there are more than four people present.
- Please use the codes provided to identify race, ethnicity, and Military status for each household member.


Part V: Certification

- Failure to sign and date the certification statement will invalidate your application.

Submitting your application

- **Please submit your application to the local service provider administering EAP for your county, not to IHCD.**
- If you do not know who your local service provider is, you may identify them by dialing 2-1-1 or by visiting <http://eap.ihcda.in.gov>. It should also be listed on the front of the application.
- Please submit the following documents with your application (photocopies are acceptable):
 1. **Current documentation of income for all household members age 18 or over.** This may include:
 - Employment/wages
 - **Most recent** paystub
 - Request for Earnings information form – contact Local Service Provider
 - Social Security/SSI/VA benefits
 - Most recent **complete** award letter (may be downloaded from online)
 - **Complete** bank statement
 - Pension/retirement
 - Award letter
 - Self-Employment
 - Most recent Form 1040 tax return, with all appropriate self-employment schedules.
 - Unemployment Benefits
 - Completed release of information form for DWD.
 - **Full** print-out of your most current Uplink statement.
 - Alimony/spousal support/Worker's Compensation/Private disability
 - Any documentation of payments received.
 - Odd Jobs/irregular income/No Income
 - Completed Income Verification form – contact Local Service Provider
 2. **Current, complete bills for your electric, heating, and water/wastewater utilities.**
 - If you heat with bulk deliverable fuel, provide most recent delivery receipt.
 - If utilities are included in your rent, please provide completed Landlord Affidavit.
 - Please ensure you are providing the **full and complete** billing statement!
- **Depending on household circumstances, additional documentation may be required.** Please contact your local service provider with any additional questions.

Indiana Energy Assistance Program Application
Program Year 2025

 <p>South Central Community Action Program 1500 W. 15th St. Bloomington, IN 47404 eap@insccap.org 812-339-3447 * www.insccap.org</p>	South Central Community Action Program 1500 W. 15th St. Bloomington, IN 47404 eap@insccap.org 812-339-3447 * www.insccap.org		For Provider/Agency Use Only Date received: _____ Application number: _____ <input type="checkbox"/> Mail-In <input type="checkbox"/> Appointment <input type="checkbox"/> Outreach/Home Visit/Other Household is disconnected or out of fuel: <input type="checkbox"/> Yes <input type="checkbox"/> No Household has d/c notice or less than 25% fuel: <input type="checkbox"/> Yes <input type="checkbox"/> No Household heat source is inoperable: <input type="checkbox"/> Yes <input type="checkbox"/> No	
	If your utility has been disconnected or is scheduled for disconnection, or if you are low or out of a prepaid, bulk deliverable fuel, contact your local service provider listed above to request a crisis appointment. If you need other emergency options, please call 2-1-1.			
	<input type="checkbox"/> Check here if your electric or heating utility is disconnected or scheduled for disconnection, or you are low or out of bulk heating fuel or prepaid electricity.			
	Is <u>any person</u> in this household affiliated with the above-named agency as: an employee or staff member, volunteer, board member, or subcontractor, <u>or</u> related to any employee, staff member, volunteer, board member, or subcontractor? Relatives include parent, child, grandparent, grandchild, sibling, spouse, aunt, uncle, niece, nephew, parent-in-law, child-in-law, sibling-in-law, grandparent-in-law, or grandchild-in-law. <input type="checkbox"/> No <input type="checkbox"/> Yes (please identify member and relationship): _____			
Part I: Contact Information				
Applicant Name		Last four digits of SSN		County
		XXX-XX-		
Physical Address (Including Apartment/Lot/Trailer Number, if applicable)		City	State	Zip
			IN	
If you have a PO box or an alternate mailing address, please list it below. Otherwise, please leave blank.				
Please provide at least one form of contact information. Failure to provide accurate contact information may delay application processing. It is your responsibility to monitor your e-mail, postal mail, voicemail, and SMS/MMS for messages concerning your application and to reply in a timely manner. Failure to respond in a timely manner to requests for additional information or documentation will result in the denial of your application.				
Telephone number	Mobile phone carrier	E-mail Address - check box if you would not like to receive e-mail notifications <input type="checkbox"/>		
<input type="checkbox"/> Landline <input type="checkbox"/> Mobile		<input type="checkbox"/> I do not wish to receive text notifications		
Part II: Home and Utility Information				
Home Type (Please check one)		Utilities and Payment		
<input type="checkbox"/> Site-built single family house <input type="checkbox"/> Multi-unit (apartment, condo, duplex, etc.) <input type="checkbox"/> Mobile home <input type="checkbox"/> Other: _____		Electricity Vendor: _____ <input type="checkbox"/> Included in rent		
Home Ownership (Please check one)		Heating Vendor: _____ <input type="checkbox"/> Included in rent		
<input type="checkbox"/> Own <input type="checkbox"/> Rent <input type="checkbox"/> Other: _____				
Primary Heating Source (please check one)		Primary Heating Fuel (please check one)		Do you have a secondary heating source installed?
<input type="checkbox"/> Furnace/Heat Pump <input type="checkbox"/> Baseboard/Wall Unit <input type="checkbox"/> Wood Stove <input type="checkbox"/> Other: _____		<input type="checkbox"/> Electric <input type="checkbox"/> Natural Gas <input type="checkbox"/> Fuel Oil <input type="checkbox"/> Wood/Pellets <input type="checkbox"/> Propane <input type="checkbox"/> Other: _____		<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please describe: _____
Is it working? <input type="checkbox"/> Yes <input type="checkbox"/> No				
The Weatherization program provides energy conservation measures to reduce the utility bills of eligible Hoosiers across the state. <input type="checkbox"/> Yes <input type="checkbox"/> No Would your Household be interested in a referral to the Weatherization program?				
Part III: Income and Benefits				
Please indicate <u>all</u> types of income received by any member of the household in the <u>past three months</u> . Check all that apply.				
<input type="checkbox"/> Employment/wages (include current paystub with YTD gross) <input type="checkbox"/> Pension/Retirement (include award letter, bank statement or pay stub) <input type="checkbox"/> Social Security Retirement/ Disability/SSI (include current award letter or bank statement) <input type="checkbox"/> Odd jobs/irregular income (include completed Income Verification Affidavit) <input type="checkbox"/> VA Disability/Pension (Include current award letter or bank statement) <input type="checkbox"/> No income (include completed Income Verification Affidavit) <input type="checkbox"/> Self-Employment (include most recent full 1040 tax return) <input type="checkbox"/> Unemployment Benefits (include current Uplink statement or complete DWD release) <input type="checkbox"/> Other: _____ (contact agency for guidance on documentation)				
Does any member of the household receive any of the assistance types listed below? Check all that apply. <input type="checkbox"/> SNAP (Food Stamps) <input type="checkbox"/> SSI (Supplemental Security Income) <input type="checkbox"/> TANF (Temporary Assistance for Needy Families)			Has anybody in the household <u>paid</u> child support in the past three months? <input type="checkbox"/> No <input type="checkbox"/> Yes (please submit proof of payments)	

Please complete and sign page 2 - Application is not valid without signature and date.

Use blue or black ink only and be sure to fully complete all fields. Failure to fully complete application may delay processing.

Application number: _____

Part IV: Household Members											
List all people residing in household, including yourself. Check here and attach additional sheet if more than eight people are in household: <input type="checkbox"/>											
	Last Name and Suffix	First Name	M.I.	Full Social Security Number	Citizen or Qualified Alien?	Date of Birth	Gender	Disabled?	Race	Ethnicity	Military Status
									Please use codes listed below		
Applicant					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
2					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
3					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
4					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
5					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
6					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
7					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
8					<input type="checkbox"/> Yes <input type="checkbox"/> No		<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other/enby	<input type="checkbox"/> Yes <input type="checkbox"/> No			
Race Codes					Ethnicity Codes			Military Status Codes			
A - Asian; B - Black or African American; I - American Indian or Alaska Native; P - Native Hawaiian or other Pacific Islander; W - White; M - Multi-race; O - Other					H - Hispanic, Latino, or Spanish origins; N - Not Hispanic, Latino, or Spanish origins			A - Active-duty military V - Veteran N - No affiliation			
Part V: Certification											
<p>Disclaimer: If electronic signature is used, by typing my name, I intend to sign this statement and understand that signing and submitting this statement is the legal equivalent as my handwritten signature. I certify under the penalties for perjury and fraud that the information, upon reasonable investigation, provided in this application is correct and true to the best of my knowledge and belief. I understand that I may be required to verify these statements and hereby give my consent to the State of Indiana, including the Indiana Housing and Community Development Authority (the "State of Indiana"), and the agency from which I am requesting assistance to contact any necessary persons to verify these statements. I certify that I am an adult residing in this household and listed on this application, or have a legal power of attorney for an adult residing in this household and listed on this application. I certify that I am currently a resident of Indiana, I have been a resident of Indiana for at least thirty (30) days, and I am an applicant for the Energy Assistance and/or Weatherization Assistance Program(s) (the "Program"). I certify that all members of my household are United States citizens, United States nationals, or qualified non-citizens under 8 U.S.C §1641(b) and are eligible to receive federal taxpayer-funded benefits except as identified in this application. I acknowledge any services or materials provided to my household will be a gift without consideration or payment by me. I also understand that I give permission to the State of Indiana and the agency from which I am requesting assistance to obtain information from my energy supplier, including about my energy usage and payment history. I understand that the State of Indiana may use information provided on this form for purposes of research, evaluation and analysis. Indiana may use information provided on this form to see if I qualify for any other assistance programs. I hereby release the State of Indiana, the Local Service Provider or other entity from any liability whatsoever resulting from delivery of these activities. I have received no expressed or implied warranties concerning my receipt of these services. I also acknowledge that if I fail to comply with the Program, misrepresent or fail to disclose any information requested in this application, or if I am signing or submitting this application or any supporting documentation without the legal authority to do so, I may become ineligible from receiving assistance from the Program and may be required to repay any assistance and/or benefits that the household has received based on any such noncompliance, misrepresentation, or omission. I understand that I am solely responsible for providing my correct contact information to the State of Indiana or the agency from which I am requesting assistance and for checking my voicemail, e-mail, SMS/MMMS messages, or physical mailbox for communication and notifications regarding the Program.</p> <p>Energy Assistance Program benefits are provided without regard to race, color, national origin, religion, sex, disability, age, ancestry, familial status, or status as a veteran.</p> <p>Fraud Warning: 18 U.S.C. 1001 provides, among other things, that whoever knowingly and willingly makes or uses a document or writing containing any false, fictitious, or fraudulent statement or entry in any matter within the jurisdiction of any department or agency of the United States shall be fined or imprisoned or both in accordance with federal law.</p>											
Signature of applicant (required)								Date (required)			

Energy Assistance Program Income Verification Affidavit

This form is to be completed by anyone claiming zero income or undocumented income for any of the three months preceding application. This form must be completed in its entirety.

Household Member: _____ Application Key: _____ Application Date: _____

Section 1: Complete for the three (3) complete months immediately before your application date. For example, if you apply in November, you must show income for August, September, and October. Please enter the gross income received for which you do not have any documentation. Enter zero (0) if you did not receive income for a given month. **If you enter 0 for any month, you must complete section 2.** Any misrepresentation or omission may result in your application being denied.

\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
May 2024	June 2024	July 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025

The source of the above income is: _____

(Income includes but is not limited to: wages, self-employment, odd jobs, salaries, commissions/bonuses, profit sharing, vacation/sick pay, tips, pensions, disability payments, dividends, interest, gambling winnings, military pay, insurance payments, workers compensation, unemployment or strike benefits, and royalties.)

Section 2: Please explain how you were able to pay the following expenses, if claiming zero income for any of the past 3 months. **You must complete this section IN FULL if you indicated ANY MONTHS OF ZERO INCOME in Section 1.** Check all that apply; check at least one item for each category. If family/friend gave you money, please enter total amount received for all months of zero income being claimed.

<input type="checkbox"/> Check here if all below needs were met by income of a parent/spouse/partner/roommate in the household			
Rent/Mortgage	Utilities	Food	Other Household Expenses (hygiene/personal care, medical needs, cleaning, etc.)
<input type="checkbox"/> Housing Support/voucher	<input type="checkbox"/> Included in rent	<input type="checkbox"/> SNAP/WIC benefits	<input type="checkbox"/> Assistance program: _____
<input type="checkbox"/> Assistance program: _____	<input type="checkbox"/> Assistance program: _____	<input type="checkbox"/> Food bank/food pantry	<input type="checkbox"/> Family/friend paid for me
<input type="checkbox"/> Have not paid/am behind	<input type="checkbox"/> Have not paid/am behind	<input type="checkbox"/> Assistance program: _____	<input type="checkbox"/> Family/friend gave me money: *Amount: \$ _____
<input type="checkbox"/> Family/friend paid for me	<input type="checkbox"/> Family/friend paid for me	<input type="checkbox"/> Family/friend paid for me	
<input type="checkbox"/> Family/friend gave me money: *Amount: \$ _____	<input type="checkbox"/> Family/friend gave me money: *Amount: \$ _____	<input type="checkbox"/> Family/friend gave me money: *Amount: \$ _____	

I acknowledge that 18 U.S.C. § 1001, "Fraud and False Statements," provides among other things, in any matter within the jurisdiction of the executive, legislative, or judicial branch of the Government of the United States, anyone who knowingly and willfully: (1) falsifies, conceals, or covers up by any trick, scheme, or device a material fact; (2) makes any materially false, fictitious, or fraudulent statement or representation; or (3) makes or uses any false writing or document knowing the same to contain any materially false, fictitious, or fraudulent statement or entry; shall be fined under this title, and/or imprisoned for not longer than five (5) years. I certify that the information provided is true and correct. I understand that by giving false information on this form I am subject to criminal penalties pursuant to IC 35-43-5-3. I authorize state and federal agencies to verify any of this information and hereby consent to the release of my Indiana Tax Return for this purpose.

Signature of Household Member

____/____/____
Date

ENERGY ASSISTANCE PROGRAM (EAP) LANDLORD AFFIDAVIT

Landlord: Please complete this affidavit on behalf of your resident who is applying to receive benefits to assist with their utility costs. The information provided is confidential and will not be shared with any other organization or government agency. Complete in blue or black ink only.

SECTION I: APPLICANT INFORMATION (may be completed by applicant, intake, or landlord)

Applicant Name:	Date:
Address (including apartment/lot number):	Phone:
City:	State: IN Zip Code:

SECTION II: DWELLING AND UTILITY INFORMATION – to be completed by the landlord, property owner, leasing agent, or authorized designee only. All fields are required.

Electric costs are (check one):	Heating costs are (check one):	Primary installed heating source (check one):
<input type="checkbox"/> Responsibility of the landlord, included in the tenant's monthly rent payment. <input type="checkbox"/> Responsibility of the tenant, but in the landlord's name <input type="checkbox"/> Responsibility of the tenant <input type="checkbox"/> Paid to the landlord but not included in rent (Amount: \$_____)	<input type="checkbox"/> Responsibility of the landlord, included in the tenant's monthly rent payment. <input type="checkbox"/> Responsibility of the tenant, but in the landlord's name <input type="checkbox"/> Responsibility of the tenant <input type="checkbox"/> Paid to the landlord but not included in rent (Amount: \$_____)	<input type="checkbox"/> Electric furnace <input type="checkbox"/> Electric baseboard <input type="checkbox"/> Electric wall unit <input type="checkbox"/> Natural gas furnace <input type="checkbox"/> Liquid propane furnace <input type="checkbox"/> Fuel oil furnace <input type="checkbox"/> Wood-burning stove <input type="checkbox"/> Pellet Stove <input type="checkbox"/> Other: _____

Is the primary heating source operable?

☐ Yes ☐ No

How much is the tenant responsible to pay out of pocket monthly in rent after subsidies? \$_____

All contact information is required.

I grant IHEDA permission to obtain utility information on account status, energy cost and consumptions data on this property for the purpose of data consumption tracking.

Landlord or authorized designee name:	Landlord or authorized designee signature:
Address:	Date:
City:	Phone:
State:	Zip Code:
	Email:

Energy Assistance Program Direct Benefit Payment Election Form

Head of Household _____

Please choose a fulfillment option below for your direct Energy Assistance Program (EAP) benefit payment. **Please check one.**

- ☐ I would like to waive my direct EAP benefit payment to be applied directly to my electricity/heating (**circle one**) utility, which I pay separately. I understand that the full benefit will be paid to my vendor within sixty (60) days and **I will not receive a direct payment.**
- ☐ I would like to receive my direct EAP benefit payment as an Electronic Funds Transfer (direct deposit). **I understand that this may take up to 120 days to receive**, and is subject to further delays if I have provided inaccurate banking information. I have provided my banking information below.

☐ Checking Account ☐ Savings Account Account holder name: _____

Financial Institution: _____

Financial Institution Routing Number:
(must be nine digits)

--	--	--	--	--	--	--	--	--

Checking/Savings Account Number: _____

These numbers are located on the bottom of your check as follows:

⑆ 123456789 ⑆ 1234567890123 ⑆
Routing Number Account Number

- ☐ I would like to receive my direct EAP benefit payment as a check mailed to my primary residence or mailing address. **I understand that this may take up to 150 days to receive**, and is subject to further delays if I have provided an incorrect address, if I move, or due to USPS operations.
If you do not return this form with your application, your benefit will be issued as a check.

I hereby certify that the information provided above is correct and true. I understand that I may be required to verify these statements and hereby give my consent to the agency from which I am requesting assistance to make contact with any necessary persons to verify these statements. I understand that falsifying this information may result in disqualifying my household for Energy Assistance Program benefits or require my household to reimburse the agency for any benefits paid on behalf of this household based on any misrepresentation or omission.

If I have elected to receive benefit payment by electronic funds transfer, I hereby authorize the Indiana Housing and Community Development Authority ("IHCD") to initiate entries to the above identified checking/savings accounts at the financial institution listed above, and, if necessary, initiate adjustments for any transactions credited/debited in error. This authority will remain in effect until IHCD is notified by an authorized individual in writing to cancel it in such time as to afford IHCD and the financial institution a reasonable opportunity to act on it. In addition, I certify that I have full authority to execute this authorization and grant the rights to IHCD contained herein.

Applicant Signature _____

Date _____

Agency Referral Form

South Central Community Action Program has a mission to provide opportunities for low-income individuals and families to achieve personal and economic independence. In an effort to achieve this mission, we offer a variety of programs within our agency. Please initial next to any programs that you would like additional information about. Program information will be sent out with your notification letter after applying for the Energy Assistance Program. Please notice the first 3 programs listed are available in Brown, Monroe, Morgan, and Owen counties, while the rest are available only to Monroe County residents.

☐


Weatherization is an energy conservation program which increases the energy efficiency of a home, as well as health and safety conditions for its occupants.

☐


Housing Choice Vouchers provides vouchers for low-income households to find their own rental units within U.S. Housing and Urban Development's (HUD) guidelines. We provide vouchers in Brown, Monroe, Morgan, Owen, Clay, and Greene counties.

☐


Covering Kids and Families covers health insurance needs by helping someone to understand, obtain, and maintain health insurance.

Programs below are offered ONLY in Monroe County

☐


Head Start & Early Head Start promotes the school readiness of children from low-income families in Monroe County. We support comprehensive child development by providing education, healthcare, and family well-being services.

☐


Thriving Connections is a multi-generational community building model that gathers diverse people who cultivate intentional relationships across economic class by creating a safe harbor to focus on achieving financial, emotional, mental, physical, social, and spiritual growth.

☐


City of Bloomington Utilities Water & Trash Program is available to qualified persons to get assistance paying their water bill and/or obtaining trash services.

☐


Growing Opportunities is SCCAP's family enrichment program, which provides case work and when funding is available, emergency funds and debt relief opportunities. We currently have funds to address alleviating medical debt, childcare arrears, past due property taxes, rental deposits, late fees, and medically specific diets.

Signature _____

Date _____

My signature above confirms that I release and agree to hold harmless SCCAP and its directors, employees, attorneys, agents, insurers, and representatives (collectively, "Releasees") from any and all claims, liability, expenses, costs and damages (including attorney's fees) that I may incur, directly or indirectly, as a result of SCCAP's or any other entity's collection, receipt, possession, processing, use, dissemination, disclosure, transfer, or publication of (or as a result of any decisions made by any entity based on) any information about me or my dependents that I provide in connection with any application or request for services, benefits, or participation in the Energy Assistance Program or any other above-listed program.



South Central Community Action Program

SCCAP

Empowering people to reach their potential

SCCAP Customer Satisfaction Survey

SCCAP relies on your feedback to continue improving our services. Your feedback is important to us. We appreciate you taking the time to complete this survey.

How did you hear about us?

- ☐ Family/Friend ☐ Local Church ☐ Internet/Website ☐ Facebook ☐ 211
☐ United Way ☐ Newspaper ☐ Social Service Agency ☐ Trustee's Office
☐ I have used SCCAP services before ☐ Other (please specify): _____

Is this your first visit to SCCAP?

- ☐ Yes ☐ No

What county do you live in?

- ☐ Brown ☐ Owen ☐ Monroe ☐ Morgan

What was the purpose of your visit?

- ☐ Apply for help with utility bills ☐ Housing Appointment
☐ Sign up for Head Start/ Early Head Start ☐ Apply for weatherization
☐ Other (please explain): _____

What SCCAP services have you used before?

- ☐ Housing Choice Voucher (Section 8) ☐ Head Start/ Early Head Start ☐ Affordable Housing
☐ Weatherization Assistance Program ☐ Energy Assistance Program ☐ CKF
☐ Thriving Connections ☐ Growing Opportunities ☐ None of these

If you received an Energy Efficiency Tips flyer in the mail from us, did you use any of the tips? ☐ Yes ☐ No

☐ N/A (I didn't receive a flyer in the mail)

If so, what tips did you try? _____

If you tried using the tips to save energy, did you notice a decrease in your bill? ☐ Yes ☐ No ☐ Not sure yet

Please rank the following aspects of your visit/contact with SCCAP:

The office was easy to find, well -marked, and convenient.

- ☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree ☐ Not applicable

I was served in a timely manner.

- ☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree ☐ Not applicable

Staff was courteous and helpful.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree ☐ Not applicable

My need or reason for phone call or visit to SCCAP was taken care of.

☐ Yes ☐ No- I did not qualify ☐ I need to provide additional documentation
☐ No- SCCAP does not offer the service I need

If you answered "No" above, what service did you need? _____

If SCCAP could not meet my need(s), I was referred to other provider(s).

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree ☐ Not applicable

Staff offered information about other SCCAP services.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

Since participating in SCCAP services, do you feel you are:

☐ More self-supporting ☐ Less self-supporting ☐ No Change ☐ Prefer not to answer

Overall, how do you rate the quality of services we provide?

☐ Excellent ☐ Good ☐ Adequate ☐ Poor ☐ Unacceptable

What barriers did you have when accessing services?

☐ Language/Interpreter needed ☐ Disabled/Physical limitations ☐ Transportation Issue ☐ None
☐ Other (please explain): _____

What type of transportation do you most often use?

☐ Ride Share services (Uber, Lyft, etc) ☐ Taxi/Cab ☐ City Transit/Bus ☐ Rural Transit
☐ Personal Vehicle ☐ I do not have access to or use any of these transportation options.
☐ Other (please explain): _____

Would you be interested in sharing your story? If yes, please provide your contact details.

☐ Yes ☐ No

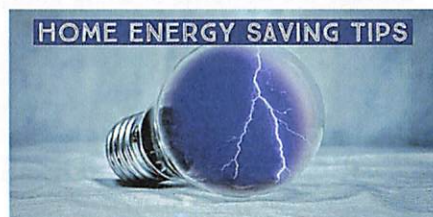
Name/Email or Phone Number: _____

Please provide any other feedback you have for our agency:

All SCCAP services are provided without regard to race, age, color, religion, sex, gender identity, gender expression, genetic information, sexual orientation, marital status, disability, national origin, ancestry or status as a veteran.



1500 W. 15th Street
Bloomington, In 47404
Phone: 812-339-3447 option 3
www.insccap.org



- Wash clothes in cold water.
- Turn off TV when leaving room.
- Wear a sweater and turn down the thermostat a degree or two.



About SCCAP

South Central Community Action Program (SCCAP) is a nonprofit organization based in Bloomington, Indiana that has served low-income people for 55 years. Our mission is to provide opportunities for low-income citizens to move toward personal and economic independence.

SCCAP is also proud to offer:

Early Head Start
Head Start
Energy Assistance
Housing Choice Voucher
Thriving Connections
Growing Opportunities
Covering Kids and Families

All SCCAP services are provided without regard to race, age, color, religion, sex, disability, national origin, ancestry, or status as a veteran.



Good for your wallet,
good for the planet!





What is weatherization?

The Weatherization Assistance Program began in 1976 to combat high energy bills for America's most vulnerable citizens. The Weatherization program qualification is income based and gives priority to the elderly, people with disabilities and families with children.

Income limits for 2024 by family size

❖ 1 person	\$30,120
❖ 2 persons	\$40,880
❖ 3 persons	\$51,640
❖ 4 persons	\$62,400
❖ 5 persons	\$73,160

Add \$10,760 for each additional person.

Apply for **weatherization** by calling 812-339-3447 option 3. Homeowners and renters are eligible, some exclusions apply. We are unable to re-weatherize homes at this time.

Health & Safety measures

- Perform heating system safety testing.
- Combustion appliance safety testing.
- Inspect vent systems.
- Install mechanical ventilation to ensure adequate indoor air quality.
- Install smoke and carbon monoxide alarms.
- Evaluate mold or moisture hazards.
- Incidental safety repairs if necessary.

Mechanical measures

- Clean, tune, repair or replace heating systems when needed.
- Seal leaks in heating ducts.
- Repair or replace water heaters if necessary.
- Insulate water heating pipes.
- Fix improper dryer venting.

Building shell measures

- Install insulation where needed.
- Blower door directed air sealing.



Client Education Activities

- Educate on potential household hazards such as carbon monoxide, mold & moisture, indoor air pollutants, lead paint and radon.
- Instruction on how to use any newly installed equipment.
- Discuss the benefits of using energy efficient products.

Baseload measures

- Install LED bulbs.
- Install low flow shower heads and sink aerators.
- Water heater pipe insulation.

