

Alpha Tracker API Access Agreement & Request Form

Between:

Start Technology (Software) Limited (trading as *Start Software*), registered in England & Wales (Company No. 05940522),
of e-Innovation Centre, Priorslee, Telford, TF2 9FT
("Start Software", "we", "our" or "us")

and

Client Company Name: _____

Client Address: _____
("the Client", "you", or "your")

Effective Date: _____

1. Purpose

This Agreement governs your access to and use of the Alpha Tracker Application Programming Interface ("API"). It is intended to ensure that all access is authorised, secure, compliant with data protection law, and does not adversely affect Alpha Tracker system performance.

2. Grant of Access

2.1. Upon approval and countersignature by Start Software, a unique API key will be issued for the purpose described below.

2.2. The API key remains the property of Start Software and may only be used for the approved purpose(s) listed in Section 4 of this form.

2.3. You are responsible for all activity conducted using your API key, whether by your staff, contractors, or approved third parties.

3. Third-Party Access (if applicable)

Third-party use of your API key is permitted **only with Start Software's prior written approval**. Please complete this section **if any external party will use or integrate with the API** on your behalf.

Third-Party Company Name: _____

Contact Name & Email: _____

Purpose of Access / Integration: _____

By completing this section, you confirm that:

- The third party will comply with this Agreement in full.
- You remain responsible for all activity undertaken using your API key.
- The third party has suitable GDPR and data-security controls in place.

(If not applicable, please write "N/A".)

4. Description of API Use

Please describe the aspects of Alpha Tracker that the API will access.
For example: "Projects", "Surveys", "Documents", or "Everything".

Scope of API Access Requested: _____

Start Software reserves the right to limit or approve the scope of API use as appropriate.

5. Data Protection and Security

- 5.1. You must ensure that all API use complies with the UK GDPR and Data Protection Act 2018.
- 5.2. Appropriate technical and organisational measures must be in place to safeguard any personal data accessed.
- 5.3. You must notify us immediately of any unauthorised access, loss, or misuse of API data or credentials.

6. Performance and Usage

- 6.1. You agree not to use the API in a way that could adversely affect Alpha Tracker system performance or availability.
- 6.2. We reserve the right to monitor, restrict, or revoke API access if performance, security, or misuse concerns arise.
- 6.3. Start Software does not guarantee uninterrupted or error-free API availability.

7. Intellectual Property

All intellectual property rights in the API, documentation, and Alpha Tracker software remain the property of Start Software.
No rights or licences are granted except as expressly stated in this Agreement.

8. Liability

You agree to indemnify Start Software against any claims, losses, or liabilities arising from misuse of the API by you or any third party using your key.
Start Software shall not be liable for any indirect or consequential loss or for system unavailability.

9. Termination

Either party may terminate this Agreement by written notice.
Upon termination or withdrawal of access, you must immediately cease use of the API and delete all credentials.

10. Governing Law

This Agreement is governed by the laws of England and Wales, and the parties submit to the exclusive jurisdiction of the English courts.

11. Authorisation and Issue of API Key

API Key Issued: _____

Client ID Issued: _____

Date of Issue: _____

Issued by (Start Software): _____

Contact Email: _____@start-software.com

12. Signatures

Signed for and on behalf of Start Software Ltd

Name: _____

Title: _____

Signature: _____

Date: _____

Signed for and on behalf of the Client

Name: _____

Title: _____

Signature: _____

Date: _____