Frequently asked questions

Q: What if I pay for the Conference in 2019 and cannot attend in 2020? **A:** You have until May 31, 2020 to receive a full refund

Q: Can I pay for the Conference fee now and the hotel in 2020?

A: A deposit of **\$200** will be required upon Registration to secure hotel room reservation. A limited number of rooms have been reserved for the USLOA 2020 Conference. Book early!

Q: Where is the conference package? **A:** A link to the <u>Conference package</u> is on the website and on the top of the <u>Registration page</u>.

Q: Are millennials only allowed to attend two conference days and if so which dates? **A:** Attendees that qualify for the Millennial Package (i.e. 18 to 30 years of age) will be permitted to attend any two conference days of their choosing. The full conference itinerary will be published on our website closer to the conference date.

Q: What size are the beds in the rooms?A: Double beds, linens and complimentary toiletries

Q: Can you confirm if there are two baths and washrooms in the two bedroom units. **A:** Only one bathroom is offered in the two bedroom units. Two bathrooms is offered in the four bedroom - single bed option unit.

Q: I've just registered for the conference, what should I do next?
A: A minimum deposit of \$200 is required upon Registration. Kindly send proof of Transaction/payment and your name - email the SLCCA at slucalgary@gmail.com

The balance of your Conference Registration **and** hotel costs can be paid any time prior to June 1, 2020.

Q: Do couples have to individually register?

A: Yes, Please register each person separately and apply the hotel fee to one person only.

For example:

1. Vernette Smith [1] x Delegate Package @ \$550.00 CAD each

\$550.00 CAD.

2. John Smith
[1] x Guest Package @ \$310.00 CAD each
\$310.00 CAD
[8] x Studios Suites - One bedroom (select number of nights from drop down arrows) @
\$110.00 CAD each \$880.00 CAD

Q: Not sure I am clear about the price for accommodation. I am hoping to share with three (3) others. Is the cost of the room \$85 per person per night? Or is it \$210 per night per person? Do not understand the \$10 per extra people.

A: You've selected the 4 person/4 bed option. The cost is **\$210 per night for the room**, not per person. Only 4 people are permitted with this option, if you have extra people (i.e. 5 people), then an extra \$10 per night will apply for the 5th person sleeping in the room.

Q: I'm a Millennial, which two conference days will I be permitted to attend?

A: Any two of your choosing. The full Conference Schedule will be published in June 2020.

Q: I have food allergies, can the caterers accommodate my special diet. **A:** Yes – tell us the details and we'll inform the chef.

Q: How do I travel from the Airport to the Hotel? A: Check out this link <u>https://where.ca/getting-to-and-from-calgary-international-airport-yyc/</u>

PUBLIC TRANSIT. Cost: \$8. Time: 30 minutes to downtown Calgary. There are two public transit routes linking the Calgary International Airport with the city. ...
 TAXI. Cost: \$45. Time: 25 minutes to downtown Calgary. ...
 SHUTTLE. Cost: \$15. Time: 30 minutes to downtown Calgary.
 PUBLIC TRANSIT – Airport to SAIT Time: 74 minutes, leaves from Domestic Terminal 8:43 AM – 9:56 AM

Q: What should I wear to the Western & Soca Party? **A:** Casual denim/Western wear // July weather in Calgary is generally pleasant highs of 23C(76F).

Q: Can I purchase Chuck Wagon race tickets at the world famous Calgary Stampede? **A:** Absolutely – reserve before May 2020 for the best price and seat selection. For more information about the Calgary Stampede visit <u>https://www.calgarystampede.com/2020-schedule</u>

Q: Where is the closet ATM/Bank at SAIT?

A: The following bank machines are located on the campus: TD Canada Trust ATM & CIBC ATM and ATB Financial