

The logo for the Buckinghamshire Community Wellbeing Hub. It consists of a white rectangular box with a thin blue border. Inside the box, the text "BUCKINGHAMSHIRE" and "COMMUNITY WELLBEING HUB" are written in a blue, sans-serif font, stacked vertically. Below the text, there is a horizontal line. Below the white box is a solid dark blue rectangular bar. At the very bottom of the logo is a dark blue rectangular area with a white diagonal hatching pattern.

BUCKINGHAMSHIRE
COMMUNITY WELLBEING HUB

Before you arrive

Please see below some key things to remember prior to your booking

Arrival onsite

We are located; Buckinghamshire New University, Aylesbury Campus, 59 Walton Street, Aylesbury HP21 7QG.

The BCW Hub is located on the left-hand side inside the Campus reception. Please ensure you and your service user/client sign in on arrival inside the Hub.

Parking

Aylesbury - Unfortunately, there are no onsite parking facilities at the Aylesbury Campus, the nearest car parks are:

Walton Street car park HP21 7QP this is a pay and display car park open 24 hours a day. There are no electronic vehicle facilities.

[Walton Street car park \(Aylesbury\) | Buckinghamshire Council](#)

Waitrose pay and display car park is situated at the rear of the campus.

[Waterside car park \(Aylesbury\) | Buckinghamshire Council](#)

Hub opening times

The Aylesbury Campus Hub is open Monday to Friday from 9am-5pm.

Wi-Fi

To connect to the Hub's Wi-Fi you can choose 'Wifi Guest' However, sometimes not all laptops and devices are able to pick this up due to some server and security blockers that may be in place on your devices server. If this is the case, you will first need to contact the IT Service Desk so they may grant you visitor access to Eduroam. They will require some information from yourselves when you contact them. They will need your name (first name and surname) as well as your mobile number or email address as the username and password will be sent to you via email/SMS depending on the contact information you provided to us.

You may contact the IT Service Desk by emailing through to IT@bnu.ac.uk or call on 01494 605 000. When you contact, please ensure you request Eduroam Visitor access.

The code you receive is valid for 1 month. Once that runs out you can contact again IT@bnu.ac.uk to extend access. The username and password will remain the same. It is recommended this is completed a week prior to your visit.

***We strongly recommend coming along and checking your internet access earlier to your session to ensure the internet is accessible to avoid any delayed start time of your session.**

Refreshments

Refreshments are not provided in the hub.

There is use of a kettle and fridge with washing up facilities at the Aylesbury Hub. You will need to supply your own tea and coffee.

Use of the BCW Hub and its facilities

You are welcome to move and adjust the black chairs and grey tables to suit your requirements within the hub however, we ask that you please return all furniture and equipment back to its rightful place and ensure the hub is clean and tidy before leaving.

***Please do not move the sofas (cost will be incurred if there are any damages)** There is a kitchenette available to use equipped with a small fridge, kettle, mugs, jugs and cutlery.

Equipment

The BCW Hub has a TV screen available to use with HDMI cable connection to your laptop.

Shared working space

The BCW Hub is a co-designed shared working space so please be aware that from time to time, there may be other facilitators and professionals using the space at the same time as yourself. Please be mindful and respectful of others and conscious of noise levels.

Social media posts

We kindly ask if you post about your visit or event at the BCW Hub that you mention us in your posts on LinkedIn [Buckinghamshire Community Wellbeing Hub | LinkedIn](#)

Thank you

If you require any help or assistance within the BCW hub on the day of your booking, please speak to Claire or Aamna or email us on welcome@buckscommunityhub.com