



## NDIS Quality and Safeguards Commission

### Workers



Workers are people who provide supports and services to NDIS participants.



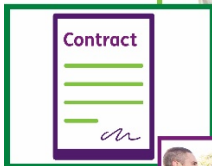
Workers can be:

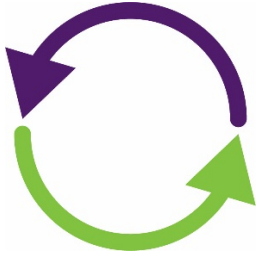
- paid
- unpaid.



They might:

- work for themselves
- work for someone else, such as NDIS providers
- work under a contract
- volunteer.





There will be changes for workers when the NDIS Commission starts in their area.

These changes will include:



- new rules about worker screening



- new rules to make sure that services are good and safe.



These rules will be the same across Australia.



We will help workers understand what they need to do.

This will include:



- improving ways to manage complaints



- finding good ways to deal with problems.



Restrictive practices are ways to quickly stop someone from hurting themselves or others.



We want NDIS providers to find better ways to help.



Behaviour Support Plans explain how to support people if their behaviour puts themselves or other people at risk.

## Find out more



We have more information on our website about:

- the NDIS Commission
- what it means for you.



[www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)



You can also call us.

**1800 03 55 44**

This is a free call from landlines.