## STAY KITTY STAY

## **Boarding Policies and Procedures**

All boarding accommodations are reserved for pre-arranged dates. If for some reason, your boarding dates must be extended, we cannot promise your pet will remain in the same accommodation. If you have two or more cats boarding together and aggressive behavior is exhibited between your cats we will separate and charge the additional accommodation fee. Prices are subject to change. **Payment for your cat's entire stay are due in full at the time of drop off. (Although we board over holidays, no drop-offs or pick-ups on Thanksgiving or Christmas day)** 

Rabies must be current and up to date at the time of check in, **proof of vaccination must be provided-NO EXCEPTIONS** will be made. We also require that the **FVRCP** (**distemper vaccine**) vaccination be given 7 days prior to the cat's stay to insure they build up the immunity to the virus' in the vaccine.

We strive to maintain a flea and tick free environment at Stay Kitty Stay. If your cat is not currently on a flea and tick preventative, we can administer a dose of approved Flea and Tick preventative during boarding.

We provide daily food for your cat, including feedings (2 x per day) consisting of wet and dry food. You are also welcome to provide a specific food from home, that your cat is used to. We recommend you provide us with a few days of their current food to transition their change in diet to our food. We cannot guarantee the brand of kind of food we provide. \*\*important for cats with food allergies\*\*

We provide beds, blankets, towels, and bowls for our guests' comfort, but you are welcome to bring your own bedding, toys, etc. from home. Please understand that while your cat may never soil or destroy things at home, in a new environment they may feel the need to do so. FFACR staff does its absolute best in preventing this but cannot guarantee or replace items that have been destroyed or lost.

## **Medication Policy:**

We are glad to accommodate guests who need medications, including insulin for diabetic cats. The additional fee for medicine administration is \$5 per day. Stay Kitty Stay must be provided in the <u>original container</u> with the prescribing veterinarian's label indicating the name of the guest, name of the medication, and its dosage, or any special instructions.

## **Veterinary Care:**

We take the care of your cat(s) seriously while they are with us. Our highly trained staff will take note daily of any changes to your cat including; lethargy, diarrhea, vomiting (without hairball), fever, rash, eye/nasal discharge, or anything that is of concern. We will contact you immediately via the emergency contact info you provide. If your cat(s) illness requires a vet visit we have our house vet less than 2 miles from our cattery, and two emergency centers open 24/7 within 10 miles. You will be financially responsible for any care provided by a veterinarian while your cat is in our care.

Boarding can be a stressful experience for some cats and pre-existing problems may worsen with stress. While your cat is staying with us, our staff will observe appetite, water intake, stools & urine output, and attitude. Any changes or concerns are reported to you and/or to a veterinarian.