

Privacy Policy

Effective Date: January 1, 2025

Our Commitment to Your Privacy

Legacy Lifeline Homecare is committed to protecting the privacy and confidentiality of all individuals we serve. This Privacy Policy explains how we collect, use, and safeguard your personal information in accordance with HIPAA and other applicable laws.

Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, address, phone number, email, date of birth, emergency contacts
- **Health Information:** Diagnoses, medications, treatment plans, insurance details
- **Employment Information:** Resumes, background checks, certifications (for staff and applicants)
- **Website Data:** IP address, browser type, and usage data (if applicable)

How We Use Your Information

We use your information to:

- Deliver and coordinate homecare services
- Communicate with clients, families, and healthcare providers
- Process billing and insurance claims
- Comply with legal and regulatory requirements
- Improve our services and operations

Sharing and Disclosure

We do not sell or rent your personal information. We may share your information with:

- Authorized healthcare professionals involved in your care
- Insurance providers and government programs (e.g., Medicaid/Medicare)
- Regulatory agencies as required by law
- Third-party vendors under strict confidentiality agreements

How We Protect Your Information

We use a combination of administrative, technical, and physical safeguards to protect your data, including:

- Secure electronic health record systems
- Password-protected access to sensitive data
- Staff training on HIPAA and confidentiality practices

Your Rights

You have the right to:

- Access and request a copy of your personal information
- Request corrections to inaccurate or incomplete data
- Withdraw consent for non-essential uses
- File a complaint if you believe your privacy rights have been violated


Contact Us

If you have any questions or concerns about this Privacy Policy, or if you wish to exercise your rights, please contact us:

Legacy Lifeline Homecare

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 contact@legacylifelinehomecare.com

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