

# EAGLE DEVELOPMENT & CONSTRUCTION

## PRIVACY POLICY

**Effective Date:** March 8, 2026

**Last Updated:** March 8, 2026

Eagle Development & Construction ("Company," "we," "us," or "our") is committed to protecting the privacy of individuals who visit our website at [www.edc.build](http://www.edc.build), contact us by phone, or otherwise interact with our business. This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

### 1. Information We Collect

We may collect the following categories of personal information:

**Contact Information:** Name, phone number, email address, and mailing address provided when you contact us, request a consultation, or inquire about our services.

**Project Information:** Details about your construction project, property location, project type, timeline, and budget range shared during consultations or phone calls.

**Phone Call Data:** When you call our office, our automated phone system may collect your phone number and transcribe the content of your conversation to route your call and provide better service.

**Website Usage Data:** IP address, browser type, pages visited, and other standard analytics data collected through cookies and similar technologies.

**Employee and Contractor Data:** Contact information and professional details of employees, subcontractors, and vendors for operational purposes.

### 2. How We Use Your Information

We use collected information for the following purposes: responding to inquiries and providing requested services; routing phone calls to the appropriate team member; sending internal operational notifications to our team regarding project inquiries and job site matters; improving our services and website experience; complying with legal obligations; and communicating with you about your project or inquiry.

### 3. SMS and Phone Communications

Our automated phone receptionist system processes incoming calls to route them appropriately and may send internal SMS notifications to our team members regarding incoming inquiries, project updates, and job site issues. These internal messages are sent only to Eagle Development & Construction employees and are not marketing communications.

We do not send marketing text messages to customers or the general public. If you contact us by phone, your phone number may be included in internal team notifications so that our staff can return your call.

### 4. Information Sharing and Disclosure

We do not sell, rent, or trade your personal information to third parties for marketing purposes. We may share your information with: service providers who assist with our business operations

(such as phone and communication platforms); professional partners involved in your construction project with your consent; and law enforcement or government agencies when required by law.

## **5. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

## **6. Data Retention**

We retain personal information for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce our agreements. Project-related information may be retained for the duration required by applicable construction industry regulations.

## **7. Your Rights**

Depending on your jurisdiction, you may have the right to: access the personal information we hold about you; request correction of inaccurate information; request deletion of your personal information; opt out of certain data processing activities. California residents may have additional rights under the California Consumer Privacy Act (CCPA). To exercise any of these rights, please contact us at the information provided below.

## **8. Cookies and Tracking**

Our website may use cookies and similar tracking technologies to improve your browsing experience and analyze website traffic. You can control cookie preferences through your browser settings.

## **9. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites and encourage you to review their privacy policies.

## **10. Children's Privacy**

Our services are not directed to individuals under the age of 13. We do not knowingly collect personal information from children.

## **11. Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

## **12. Contact Us**

If you have questions or concerns about this Privacy Policy, please contact us:

### **Eagle Development & Construction**

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