



Telemedicine Policies

Telemedicine

These policies apply to appointments conducted online. Use of the telemedicine service will be deemed acceptance of these policies.

Online Appointments

Online appointments will be conducted through SecureVideo,[™] a telemedicine service that uses Zoom[™] video conferencing. Your computer or mobile device must be compatible with SecureVideo[™] and have sufficient audio and video clarity for meaningful video conferencing. If not, an appointment may need to be rescheduled.

Privacy

SecureVideo[™] is a telemedicine service that is compliant with the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA). SecureVideo[™] uses data encryption, audio/video encryption, and other measures to protect the privacy and security of your information. We will not forward any patient-identifiable information to a third party without your express consent, except to the extent permitted by HIPAA and other privacy laws.

Security Risks

Notwithstanding security measures, there are potential risks to the privacy and security of information when using online services, including unauthorized access, corruption due to computer virus or malware, and technical failures. You agree to hold us harmless from any damages caused by loss of information due to technical failures.

Location

Due to state medical licensing laws, telemedicine is available only for patients who are physically located in Virginia. You must be physically located in Virginia during each telemedicine appointment. At the beginning of each appointment, you will be asked to confirm your location.

Private Room

Telemedicine appointments should be conducted in a private room, whether at home, in a private work office, or otherwise. At the beginning of an appointment, if there are any people in the vicinity other than the patient and the psychiatrist, their presence shall be made known and agreed to.

Interpreter Services

Online language interpreter services, including American Sign Language, are available if needed.

Electronic Prescribing

After an appointment, prescriptions for medications will be transmitted electronically to your pharmacy.

Controlled Medications

If a medication is a controlled substance under federal law, such as a benzodiazepine, an in-person appointment may be required initially, and periodically thereafter, as regulated by the United States Drug Enforcement Administration (DEA).

Stimulants

A prescription for a stimulant medication for ADHD requires an in-person appointment.

Changes to Telemedicine Policies:

Our telemedicine policies are subject to change. Notice of changes to our telemedicine policies will be available upon request, in our office, and on our web site.

Effective Date: May 10, 2023