



## **Telemedicine Policies**

### **Telemedicine**

These policies apply to appointments conducted online. Use of the telemedicine service will be deemed acceptance of these policies.

### **Online Appointments**

Online appointments will be conducted through SecureVideo,<sup>™</sup> a telemedicine service that uses Zoom<sup>™</sup> video conferencing. Your computer or mobile device must be compatible with SecureVideo<sup>™</sup> and have sufficient audio and video clarity for meaningful video conferencing. If not, an appointment may need to be rescheduled.

### **Privacy**

SecureVideo<sup>™</sup> is a telemedicine service that is compliant with the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA). SecureVideo<sup>™</sup> uses data encryption, audio/video encryption, and other measures to protect the privacy and security of your information. We will not forward any patient-identifiable information to a third party without your express consent, except to the extent permitted by HIPAA and other privacy laws.

### **Security Risks**

Notwithstanding security measures, there are potential risks to the privacy and security of information when using online services, including unauthorized access, corruption due to computer virus or malware, and technical failures. You agree to hold us harmless from any damages caused by loss of information due to technical failures.

## **Location**

Due to state medical licensing laws, telemedicine is available only for patients who are physically located in Virginia. You must be physically located in Virginia during each telemedicine appointment. At the beginning of each appointment, you will be asked to confirm your location.

## **Private Room**

Telemedicine appointments should be conducted in a private room, whether at home, in a private work office, or otherwise. At the beginning of an appointment, if there are any people in the vicinity other than the patient and the psychiatrist, their presence shall be made known and agreed to.

## **Prescriptions**

After an appointment, any prescriptions for medications will be transmitted electronically to your pharmacy. If a medication is a controlled substance under federal law, you must come for an in-person appointment at least once every two years, except during times of a public health emergency as declared by federal regulatory agencies.

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### **Changes to Telemedicine Policies:**

Our telemedicine policies are subject to change. Notice of changes to our telemedicine policies will be available upon request, in our office, and on our web site.

**Effective Date:** August 7, 2022