



# PADDY ROBERTS

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## CONTACT

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📍 Bonnybridge, Scotland

## INDUSTRIES

- Shipping
- Utilities
- Logistics
- Manufacturing
- Warehouse Management
- Software House

## APPLICATIONS

- Ticketing & Reservations
- ERP
- HR
- Billing
- Payroll
- Data Transfer

## HANDS ON EXPERIENCE (APPS)

- Office, SharePoint
- Jira, Confluence
- ALM
- Fresh Service
- Service Now

## METHODOLOGIES

- Agile, Waterfall, Blended
- Prince2
- ITIL Foundations

## PROFESSIONAL FOCUS

Highly skilled and results-driven Cutover Manager with a proven track record of successfully leading complex cutover projects in diverse industries.

Demonstrating exceptional project management expertise and ability to mitigate risks during critical cutover phases and adept at orchestrating smooth transitions from legacy systems to new solutions.

My professional focus is ensuring seamless transitions, maintaining business continuity for in-flight transactions and meeting stakeholders' expectations.

Collaborating closely with cross-functional teams: supplier development, QA, product management, and customer support to define cutover requirements and priorities across the business.

## SELECTED RECENT EXPERIENCE

### CalMac Ferries, Scotland, Contract

2022 - PRESENT

Cutover & Environments Manager

- Produced and delivered the cutover strategy and approach
- Orchestrated full onsite dress rehearsals of data migration, testing, integrations and interfaces, system proving and rollback procedures
- Identified and mitigated risks - Data, Communications, Support

### ENTSO-E, Europe, Contract

2021 - 2022

IT Consultant

- Developed a cutover, release and delivery strategy for their data messaging applications across the electricity suppliers of Europe

### Castle Water, UK, Contract

2019 - 2020

Cutover Manager

- Directed a project team of fifteen, with full accountability for the cutover to a new billing system from a combination of legacy systems
- Ensured that all work-in-progress & in-flight transactions were controlled and transferred smoothly to the new system

### Forth Ports Ltd, UK, Permanent

2008 - 2019

Various: BA, PM, Cutover, IT Manager

- Led the procurement, PM and cutover of an ERP system (Capita IB)
- Managed the deployment and cutover of a group-wide HR and payroll system, replacing five legacy systems into a single centralised payroll function

## AT A GLANCE

- An ambitious leader with a successful career in cutover and project management
- Proven relationship, stakeholder management, coaching and mentoring skills
- Excellent prioritisation and ability to listen, act and learn
- A collaborative team leader and energising communicator