

INCIDENT/ACCIDENT REPORT:

Republic Services Claim#: 153116276

FINAL OUTCOME: Lilly (Insurance Adjuster FOR Republic 480-384-5997) issued check to reimburse homeowner 9-9-2022: CASE CLOSED

DATE & TIME OF INCIDENT/ACCIDENT: Tuesday, 8-16-2022 1:10pm

WHO: Republic Trash truck (garbage truck, not recycle)

WHERE: 4801 W Doria Dr, Tucson 85742

ACCT NAME: COUNTRYSIDE VILLAS HOA

Republic Trash Truck (Garbage truck that picks up the garbage) tried to turn around at the dead end of Doria Drive and in the process backed up over water meter at 4801 Doria. Per Oro Valley, water meter was ran over by a truck (noting the tire tracks leading from the street to the water meter). Per Plumber Joey Perea, vehicle tires pushed cement water meter housing sideways which in turn pushed large rock into side of water pipe breaking it.

- Leak was not naturally occurring leak and resulted in approx. 25k gallons of water before Oro Valley got there to turn off the water.
- The repair for the pipe was completed 8-17-22 by Cummings Plumbing **\$803.74**
- Installation of new meter was completed 8-17-22 at no charge by Oro Valley Water
- We are requesting Republic reimburse homeowner at 4801 Doria directly for cost of repairing the pipe. (HOA generated this report to assist homeowner who is unable to do so).

EYE WITNESS: Neighbor Kim W. at 4807 W Doria (520) 881-7325

OTHER WITNESSES / CONTACTS:

- Monica HOA president (520) 301-4483 (HOA President, supervised repair)
- Brian V. 4907 W Doria (HOA DCCR Committee, assist)
- Oro Valley Water (repairmen Erick Ortiz & Bryan) (520) 229-5000
- Cummings Plumbing (Plumber Joey Perea) (520) 293-6900
- Helene W. (homeowner 4801 Doria) Caretaker: Issa (520) 406-3669
- Republic Insurance Adjuster: (480) 384-5997
- Republic Supervisor: Joel Salazar (520) 519-4839
- Republic Supervisor: Melany Arevalo (520) 519-4839; cell (520) 501-0817.

PHOTOS taken by Oro Valley Water, Cummings Plumbing, and Monica Alponete show truck tire marks from turning point directly leading straight to water meter, and also the loose cement water meter housing that was moved sideways by the weight of the vehicle and tires. More photos are on file with Oro Valley and available from Oro Valley Water upon request.

Calls to report accident incident to Republic Servies:

- **Tues 8-16-22** 2:02pm I called Republic (520) 745-8820 from the incident location reported to ISAAC told him I'd call him back after Oro Valley was through
- 3:17pm I called Republic back (520) 745-8820 spoke to **Maria, she gave me a claim #153116276;** told me not to repair it because a supervisor would want to come look at the pipe first and have one of Republic's people repair it.

- 4:17pm I called Republic back (520) 745-8820 **spoke to Marissa** who informed me that Maria was incorrect and we have to repair the leak and then submit the receipt with my claim. Said supervisor will call me back.

- **8-25-22** 7:43am I called Republic (520) 745-8820 **spoke to Eric**, gave him the details and claim info, he said he will have a supervisor call me back.
- **8-31-22** I called Republic (520) 745-8820 **spoke to Celina**, gave her details and claim info, she said she will report to Route Supervisor and will call me back.

12:02pm **Supervisor Melanie Arevalo and Joel Salazar** came to location of accident. where the incident/accident took place. Interviewed witness (Kim), took photos of tire tracks. Monica explained what the plumber said occurred and why the pipe broke (truck tire pushed cement meter housing sideways and it pushed a large wedged rock against pipe) Melania confirmed it was their new recycle driver who was the driver at 1pm (couldn't have been the trash truck driver because he had already come at 12pm).

- **9-7-2022 Lilly (Insurance adjuster for Republic) called Monica.** She indicated that both Melanie and Joel at Republic took photos and claim tire tracks don't look like their truck but had no other explanation how witness (Kim) saw the leak occur immediately after truck backed up against water meter and other witness (Monica) saw no other vehicle on that street for 2 hours before and after time of impact, plumber and oro valley workers both say damage not naturally occurring leak and was done by a truck.
- **Lilly will interview all witnesses listed in this report and get back to us.**

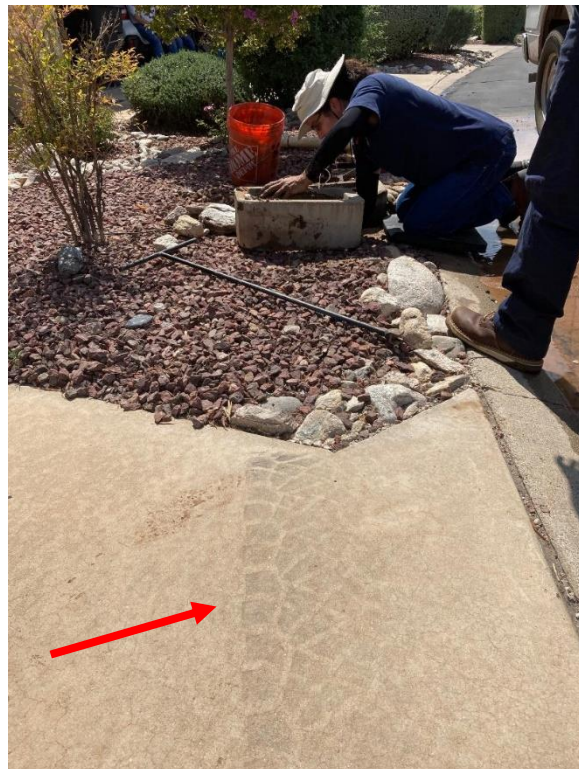
9-9-2022: Lilly completed her investigation:

CASE RESOLVED IN FAVOR OF HOMEOWNER: Check \$803.74 issued to homeowner.

This report by: Monica Alponete, HOA President (520) 301-4483

ATTACHED/ -homeowner paid receipt @ \$803.74

-photos (1st photo = broken pipe) (2nd, 3rd, 4th photos can see the tire tracks leading right up to the water meter where it pushed it against the pipe).





**CUMMINGS
PLUMBING**
HEATING AND COOLING



JOEY PEREA

Service Plumber

W: 520.293.6900

www.cummingsplumbing.com

5141 N Casa Grande Hwy
Tucson, AZ 85743

BRIAN + ERIC



Eric Ortiz

Water Utility Operator I
Oro Valley Water Utility

Phone: (520) 229-5000

Fax: (520) 229-5040

Email: eortiz@orovalleyaz.gov

Town of Oro Valley

11000 N. La Cañada Drive
Oro Valley, Arizona 85737
www.orovalleyaz.gov

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REPUBLIC
SERVICES

9-1-2022

Joel F. Salazar

Residential Supervisor

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o 520.519.4820

c 520.501.0817

9-1-2022

RepublicServices.com

Lilly
Insurance
ADJUSTER FOR
REPUBLIC
(480) 384-5997



Billing Address
 Helene White
 4801 West Doria Drive
 Tucson, AZ 85742 USA

CUMMINGS PLUMBING, HEATING & COOLING
 5141 N. Casa Grande Hwy.
 Tucson, AZ 85743
 (520)293-6900
 cummingsplumbing.com

Invoice 75101875
 Invoice Date 8/17/2022
 Completed Date 8/17/2022
 Customer PO
 Payment Term Due Upon Receipt
 Due Date 8/17/2022

Job Address
 Helene White
 4801 West Doria Drive
 Tucson, AZ 85742 USA

Description of Work

Needed to perform a repair on a waterline main that was damaged due to a vehicle running over the meter box.

Task #	Description	Quantity	Your Price	Your Total
PFRI103A	-The Basic Approach-We patch a single water line-An immediate solution to the immediate problem-90 day warranty-	1.00	\$883.74	\$883.74
DISC08	Discount \$80	1.00	-\$80.00	-\$80.00

Paid On	Type	Memo	Amount
8/17/2022	Credit Card		\$803.74
			Sub-Total \$803.74
			Tax \$0.00
			Total Due \$803.74
			Payment \$803.74
			Balance Due \$0.00

You are a valued customer, and we will always do everything possible to ensure your satisfaction. Thank you for the opportunity to serve you.

I authorize Cummings Plumbing Heating & Cooling to perform the work for the amount of \$803.74.

**** All material is guaranteed to be as specified. All work to be completed in a substantial workman-like manner according to the specifications submitted and as per standard trade practices. Any alterations or deviations from the above specifications involving extra costs will be performed only upon written orders, with extra charges over and above this estimate. This agreement is contingent upon the lack of strikes, accidents or other delays beyond our control. Owner shall carry fire, storm, and other necessary insurance. Our workers are covered by Workman's Compensation Insurance. Any appliance repairs, upgrades or replacements are the sole responsibility of the homeowner and are not included in this proposal. Tax credit amount you may receive is subject to IRS regulations. Please consult a tax professional on exact amount. Cummings Plumbing is not responsible for rebates or tax credits. The property owner has the right to file a written complaint with the registrar of contractors for an alleged violation of section 32-1154 subsection A with the applicable time period set forth in that section at 602-542-1525 or www.azroc.gov. A service charge of one and three-quarters percent (1.75%) per month, with a maximum per annum charge not to exceed state federal laws, will be charged on all past due invoices. In addition, a late fee charge of \$10.00 per month will be applied to a late payment. In the event suit shall be brought forth for the collection hereof, or the same has to be collected by any attorney, or collection service, the buyer agrees to pay reasonable attorney fees or collection costs for making said collection. The above proposal prices, specifications and conditions are acceptable and satisfactory and are hereby accepted. You are therefore authorized to do the work as specified.**

Terms and Conditions: Payment of 1/2 down to be made upon acceptance of the estimate with the balance due upon completion. Unless otherwise noted this estimate may be withdrawn by Cummings Plumbing, Heating & Cooling if not accepted within 90 days.

****Please Note - On all cancellations, a restocking fee of 30% of the total amount quoted will apply.**

Approximate date of Completion _____

Joey Perea _____ Customer Signature _____

Date _____

License's and Class R39R 117825, C39 117826, KB2 154634, C37 113428, R37R 113429

Handwritten signature: vocal

8/17/2022

I acknowledge the work has been performed to my satisfaction for the amount of \$803.74.

VOCAL

8/17/2022

I authorize Cummings Plumbing, Heating & Cooling to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Helen [Signature]

8/17/2022