



At Twin Willows * Mars Hill, NC

General Policies – Twin Willows Events

Deposit and Payment Policy:

To secure event spaces at Twin Willows, you must rent at either the Stines House or The Entire Estate at the three-night minimum regular rate. Secure those properties via VRBO or AirBnb and follow policies set forth by those entities. Booking links are provided at www.TwinWillowsNC.com.

Event space pricing is dependent on time of year, number of guests, amount of time needed, venues/service required, etc. Once your needs are identified, a rental fee can be provided.

Estate Rental of all 3 homes (sleeps up to 30 ppl)

Maximum number of event guests, including overnight tenants, 120 ppl

Total event space includes the chapel, the silo reception area, restrooms, and parking area. Clients have access to event lighting, picnic tables, cocktail tables, umbrellas for shade, black folding chairs, cooler, and lawn games. Trash cans/bags will be provided.

The client is responsible for all event related set up and take down. A check list will be provided to ensure that event spaces are left in good order at the end of your event. If you wish to hire staff to work your event, resources can be provided.

Smokin' Joe Lasher's Mobile Kitchen: Operates Thursday - Saturday weekly on property. If you wish to schedule the mobile kitchen for your event, reach out to smokinjoelasher@gmail.com. If you wish to buy out the event space so the mobile kitchen is NOT open, that can be arranged.

All payments should be made payable to: M7 Event Solutions

M7 Event Solutions
PO Box 6100
Asheville, NC 28816

If you wish to pay electronically, a PayPal invoice can be sent with 3.5% processing fee added.

Cancellation Policy: All VENUE deposits/payments are **non-refundable, non-transferable.**

Outside Vendors: At Twin Willows, we love supporting local businesses. We have cultivated lists of local caterers, florists, bakers, musicians, and other entertainers and artisans. You are welcome to bring in whomever you like but, if you need assistance, please refer to our list of recommendations. You have access to the Event Space from 8 am – 10 pm so, decorators are allowed in during those times.

NOTE: ALL events at Twin Willows must end by 10:00 PM with building and parking area cleared by 11 pm. Town of Mars Hill Noise Ordinance: 9:45 pm.

Décor: Although we encourage guests to be innovative and creative with event themes and décor, we ask that you follow these few guidelines: Do not use tacks, nails, or tape to hang any decorations from walls, posts, or beams. After Wedding Receptions, please use bubbles, glow sticks, etc. for the departure of the newlyweds. Any “messy” materials/confetti will result in a \$550 Clean-Up Fee for the guest. Please, no helium balloons, fireworks, or sparklers.

Inclement Weather: We can provide resources for tent rental companies in the area. IF you have rented the Entire Estate, you may choose to move reception into the homes. If you have only rented one of the required homes, you are limited to that area.

Damages to the Facility: The client will be liable for all damage to the facility or grounds that occur during the event. Excessive clean-up will result in additional charges. There will be trash cans provided to place all event trash. Rental fee includes someone to remove trash the morning after the event. Trash bags should be tied and left in cans. Bags that have been removed from the cans should be placed on top of the full cans.

Waiver: M7 of Asheville, LLC d.b.a M7 Event Solutions, d.b.a. Twin Willows, will not be held liable for any loss, theft or damage for any item(s) brought in and/or left prior to, during, or after an event held at Twin Willows.

NC State Sales Tax: The current North Carolina State Sales Tax (7%) applies to the rental fee of the event space at Twin Willows.

Right to Photograph: Twin Willows reserves the right to photograph any event in a “non-specific” manner to obtain images of our event facility in use. These photographs may be used in general promotional materials, including website photo galleries, social media, etc.

Alcoholic Beverages: Clients may provide Beer and Unfortified Wine for their special event without obtaining a limited special occasion permit. The client is responsible for providing 21+ adults to handle beer and wine before, during, and after events and are expected to abide by all NC ABC laws. Events providing liquor will be required to obtain a limited special occasion permit. Permits may be obtained via: <https://aps.abc.nc.gov>

Client acknowledgement:

By signing below, I _____, acknowledge that I have read and understand Twin Willow’s General Policy Guide and will adhere to all guidelines set forth within. All payments are non-refundable and non-transferable.

Client Signature: _____

Date: _____

Name and Date of Special Event: _____