



TRUE NORTH
HOME + CARE

VIP Service

Consistent, Professional Home Care

For our clients who desire the Consistent Delivery of High-Quality Home Care Services, the **True North Home Care VIP Service** is the perfect fit!

All-Inclusive Care Model for aging in place.

4 hour minimum per shift, 20 hours minimum per week (M-F).

Care Planning

Consistent Care Team

Evenings, Overnights, Weekends, and Holiday* coverage

24/7 On Call Phone Line

Care Management with access to a Registered Nurse

Family Portal for Care Notes, Scheduling, and More

Back up Coverage for Call-outs up to and including supervisor coverage if needed

Priority Scheduling

\$35 per hour

Weekly Autopay Required

*Holiday Rates apply

**Back Up for Call-outs may be limited or delayed on weekends and extreme weather days



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Basics Plan

Home Care Tailored to Your Needs

For our clients who desire the flexibility of no weekly minimums while still committing to a 4 hour minimum shift requirement. Ideal for individuals who need 2+ visits per week Monday-Friday

True North Home Care Basics Plan is the perfect fit!

4 hour minimum per shift, no weekly minimums

Care Planning

Consistent Care Team

Weekdays (Morning or evening)

Care Management with access to a Registered Nurse

Family Portal for Care Notes, Scheduling, and More

Supervisors will utilize call tree to try to find backup for callouts

Priority Scheduling M-F

\$35 per hour

Weekly Autopay Required

*Holiday Rates apply



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Compass Care

***Quick Care Visits for
Flexible Home Care Needs***

Scout Package

No minimums per week

No hour minimums

Task based Care

Monday-Friday visits (no holidays/ weekends)

Care Provider and Visit times may vary

No guarantee of Shift Availability and Coverage

Autopay required

0-60 minutes: \$50

61-120 minutes: \$85

Guide Package

1-3 Visits per Day (each visit less than 1 hour)

Task based care

Minimum 5 days per week

Up to 5 tasks per visit (within 1 hour limit)

Supervisors will utilize call tree to cover for call ins

Monday-Friday visits (no holidays/ weekends)

Pre-Pay Required

\$50 per shift



Compass Care

Quick Care Visits for Flexible Home Care Needs

Visits are based on **completion of tasks**, not on a timed basis.

Maximum visit length is 1 hour on shower days, normal visit length will be between 30-45 minutes. True North will provide you with a window of time you can expect to your care provider. If a specific time is needed, we recommend our True North Home Care VIP Service.

A monthly minimum will be charged in advance of the visits. Cancellation of visits by client will not constitute a refund. Purchase of package is final and non-refundable. In the event of extreme weather causing True North to cancel the visit, visits will be made up on the next suitable weather weekday.

Assigned Care Provider for packages may vary based on availability. If you prefer to have a specific care provider, please utilize our True North Home Care VIP service.

Examples of **tasks** include but are not limited to: helping with morning dressing, preparing a meal, medication reminders, light housekeeping, shower assist (max 2 weekly), taking out the trash, watering plants, helping with getting to bed at night, and wellness checks. Care Provider will complete the agreed upon tasks within the maximum 1 hour time frame (longer for shower days). If client is needing more assistance than what can be completed in the maximum time frame, we will recommend our True North Home Care VIP service.