



# SERVICES COMPARISON

Criteria	Scout Quick Care	Guide Quick Care	Basics	VIP
Price	0-60 minutes: \$50 61-120 minutes \$85	\$50 per shift	\$35 per hour	\$35 per hour
Type	Task Based, not Time Based	Task based, not Time-Based	Time- Based, Customizable	Time- Based, Consistent
Minimums	None	1-3 visits per day, each less than 1 hour. Minimum 5 days per week (M-F).	4 hour minimum per shift, no weekly minimum	4 hour minimum per shift, 20 hours minimum per week (M-F)
Availability	Varies	Varies	Priority	VIP, 1 <sup>st</sup> Choice
Backups	None	Basic	Call Tree	Call Tree + Supervisors
Weekends	No	No	Based on Availability	Yes
Holidays	No	No	Holiday Rates apply	Holiday Rates apply
Additional Features	Time Range, no specific time or care provider Autopay required	Time Range, no specific care provider Autopay Required	Care Management with access to RN Family Portal Consistent Care Team Autopay Required	24/7 Phone Line Care Management with access to RN Family Care Portal Back up Coverage Autopay Required