**The Estates at Carriage Crossing Utility Service Providers**

**WATER**

West Travis County PUA

13215 Bee Cave Pkwy, Building B, Ste 110

Bee Cave, TX 78738

(512) 263-0125 wtcpua.org

Please see the following bill payment info from WTCPUA below on their service.

**Sewer**

There is no Sewer Service to the HOA, each property has their own septic system

**Electricity**

City of Austin

P.O. Box 2267

Austin, TX 78783-2267

512.494.9400 www.coautilities.com

**Garbage Service**

Texas Disposal System (TDS)

P.O. Box 674090

Dallas, TX 75267

800.375.8375 www.texasdisposal.com

On July 1, 2025, the HOA entered into a contract with TDS which provided exclusivity to TDS in exchange for a significant reduction in cost reduction, please see the notification below.

**Propane/Natural Gas**

There is no natural gas service to the HOA nor is there a common propane supply.

**Texas Disposal Systems Contract Information**

Starting July 1, 2025 TDS is automatically rolling everyone's account to the neighborhood rates.  Specifics on the new contract:

* The HOA has an exclusive 5-year contract with TDS to provide trash and recycling services.
* Trash will be picked up once a week on Fridays.  The trash can is 96 gallons.
* Recycling is picked up every other week on Fridays.  The recycling can is 96 gallons.
* Two bulky pickup collections per year can be scheduled by each resident.   Each resident must call to coordinate their bulky pickups.
* You will still receive an individual bill that is your responsibility to pay but now at the HOA rates.
* The monthly charge for the trash and recycling service is $35.90. You can also get an extra trash can and/or recycling can for an additional $12/month each.

**Bill Payment Information From West Travis County PUA**

WTCPUA has launched a new bill payment platform and information portal.

If you are a new user, please follow the instructions found here: https://getmymeter.info/files/Portal\_Guide-West\_Travis\_County\_PUA.pdf.

Please visit wtcpua.org and click the Pay My Bill Now link or visit https://www.invoicecloud.com/WestTravisCountyPublicUtilityAgency and register for our convenient payment options.

With our new platform, you can:

Pay your utility bills anytime 24/7 via an easy-to-use online portal

AutoPay – save time and avoid late or missed payments

Pay by Text to get text notifications about your bill and pay by text if you’re on the go

Pay over the phone using a landline or mobile device using our 24/7 automated Pay by Phone feature

You may view your water usage on the customer portal here: https://getmymeter.info.