

WEDDING & SPECIAL EVENT Terms & Conditions

Payment:

- Pre-payment and deposits are a requirement to reserve your "date" (date of pickup or delivery.)
- Bloom Cupcakes requires a 50% Deposit to secure your date for orders larger than \$200.
- Payment is accepted via Venmo or Zelle. (Checks will be accepted only with special consideration.)
- The remaining balance is due 1 week before your *event date. (*See Invoice for Date)
- We must receive the balance by the due date (1 week prior to Event) or the contract is null and void Deposit will not be refunded.
- The date of your final payment is the last date for any changes of cupcake size, flower design, colors or flavors of the cake. Any changes requested after this date cannot be guaranteed and may be subject to additional charges.
- A verbal or email agreement to a date is not a valid reservation. Your order is only valid when it is documented on an Invoice with the date noted.

Cancellation & for Modifications:

- If you decide to cancel your order, you may do so 30 days in advance of your Event without penalty, and will receive your Deposit back in its entirety.
- * If you cancel your order after this 30 day recommendation, your entire deposit will be forfeited.

Delivery & Set Up

- Delivery and setup arrangements and fees will be outlined on the Invoice.
- We are not responsible for any damage to your order after if it picked up; or if delivered, after setup is complete.
- Optimal room temperature of 75 degrees or below is recommended

Allergens

- Our products may contain, or come into contact with milk, wheat, nuts, soy, and other allergens.
- You agree to notify your guests of this risk and hold us harmless for allergic reactions.

Additional Notes

- * On occasion we will photograph our cupcakes and we reserve the right to use any photographs for display or promotion without compensation to you. (Please let us know if you would like to opt out of this requirement)
- * Performance of this agreement is contingent upon the ability of Bloom Cupcakes to complete the agreement and is subject to Acts of God, and other causes beyond our control.
- Receipt of this document, assumes that you have read the Terms & Conditions in their entirety.

Bloom Cupcakes

bloom@bloomcupcakes1.com 704.507.0925