

JAEHYUN PARK

Technology Project Manager

Seoul, South Korea | Open to Relocation | jaehyun.park@email.com | +82 10 5555 4321 | [linkedin.com/in/jaehyunparktech](https://www.linkedin.com/in/jaehyunparktech)

Professional Summary

Results-driven technology project manager with 10 years of experience leading software development, IT infrastructure, and digital transformation projects in South Korea's fast-paced tech sector. Skilled in Agile methodologies, stakeholder management, and cross-functional team leadership. Adept at delivering scalable solutions that improve efficiency, security, and user experience. Known for bridging communication between technical teams and business leaders to achieve strategic outcomes.

Core Competencies: Project Management, Agile/Scrum, IT Infrastructure, Cloud Solutions, Cybersecurity, Business Analysis, Stakeholder Engagement, Software Development Lifecycle, Team Leadership, Digital Transformation.

Professional Experience

NextWave Technologies – Seoul, South Korea

Senior Project Manager | Jan 2020 – Present

- Led a portfolio of 12 enterprise software projects, including CRM platforms and AI-driven customer support tools.
- Reduced project delivery time by 25% by implementing Agile workflows and continuous integration pipelines.
- Coordinated cross-functional teams of developers, UX designers, and data analysts to launch new fintech applications used by over 200,000 customers.
- Managed vendor relationships and negotiated contracts, reducing technology costs by 15 percent.

SkyLink IT Solutions – Seoul, South Korea

IT Project Manager | 2015 – 2019

- Oversaw the migration of client data centers to AWS and Azure cloud services.
- Implemented cybersecurity protocols that decreased system vulnerabilities by 40 percent.
- Collaborated with multinational clients in telecom and e-commerce sectors to deliver scalable infrastructure upgrades.
- Trained junior project managers in Agile frameworks and best practices.

BrightSoft Korea – Daejeon, South Korea

Business Analyst | 2012 – 2015

- Gathered and documented requirements for custom ERP systems for manufacturing clients.
- Conducted market research to support product innovation and competitive benchmarking.
- Worked closely with developers to align business needs with technical solutions.

Education

- **Master of Science in Information Systems** – Korea Advanced Institute of Science and Technology (KAIST), Daejeon | 2012
- **Bachelor of Business Administration** – Yonsei University, Seoul | 2010

Certifications

- Project Management Professional (PMP) – PMI, 2018
- AWS Certified Solutions Architect – 2019
- Certified ScrumMaster (CSM) – 2017

Skills & Technology

- **Project Tools:** Jira, Confluence, Trello, MS Project
- **Technical Skills:** AWS, Azure, Kubernetes, SQL, Python
- **Business Tools:** SAP, Tableau, Power BI, MS Office Suite

Languages

- Korean (native) | English (fluent) | Japanese (conversational)

Key Projects

AI-Powered Customer Support Platform | NextWave Technologies (2022)

- Directed the design and implementation of an AI chatbot integrated into client websites and mobile apps.
- Reduced customer service response times by 60% and improved satisfaction ratings by 20%.

Cloud Migration for E-commerce Client | SkyLink IT Solutions (2018)

- Managed full migration of a regional e-commerce company's infrastructure to AWS.
- Improved system uptime to 99.95% and reduced hosting costs by 25%.

References: Available upon request.