

Safeguarding Adults Policy

Version: 1

Name of originator / author:

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# Version Control Sheet

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| **Version**  | **Section /** **Paragraph /** **Appendix**  | **Version / Description of Amendments**  | **Date**  | **Author /** **Amended by**  |
| 1  |   | New Policy  | September 2023  | Karen Hewinson |
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1. **Background Statement**

Safeguarding means protecting adult’s right to live in safety, free from abuse and neglect. Everyone should work together to prevent to stop both the risks and reduce abuse or neglect, while at the same promoting wellbeing by giving the abused person a voice and involving them in their care.

Everyone has the right to live their lives free from violence and abuse (Human Rights Act 1998) and should be protected

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These rights include:

Article 2 & 8: the right to family life;

Article 3: Freedom from torture, inhumane or degrading treatment or punishment;

Article 5: the right to liberty and security

Skin Solutions Aesthetic Clinic Ltd (SSACLTD) has a legal duty to ensure to members of the public that use our services to ensure that they are safe from harm and abuse. (Care Act 2014) and is committed to working in partnership with the Lincolnshire Safeguarding Adults Board to protect adults at risk from abuse.

1. **Contacts**

Organisational responsibilities to undertake and report:

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Local Adult Safeguarding:

## [Lincolnshire County Council Adult Social Care](https://www.bing.com/ck/a?!&&p=c7ee95e7d14d998eJmltdHM9MTY5NTY4NjQwMCZpZ3VpZD0wMWQ4OTQxNy1jYjllLTZhZjMtMjBiOC04NjRjY2FmZDZiNmUmaW5zaWQ9NTQ5NA&ptn=3&hsh=3&fclid=01d89417-cb9e-6af3-20b8-864ccafd6b6e&u=a1aHR0cHM6Ly93d3cuYmluZy5jb20vYWxpbmsvbGluaz91cmw9aHR0cHMlM2ElMmYlMmZ3d3cubGluY29sbnNoaXJlLmdvdi51ayUyZiZzb3VyY2U9c2VycC1sb2NhbCZoPXBOUlgwTm9mT3VLaTVXN0ZVblBSTWNZeUdlWjBqOVVDZzN0JTJiQjZGU1IlMmZrJTNkJnA9bHdfZ2J0JmlnPTcyRjUyNzBEOUM1NTQ2QjRCRjA0MkIxQjRBMDkxNDIwJnlwaWQ9WU4xMDI5eDEzNzA4NzYzNTMxMTYzNDI0NDk0&ntb=1)

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www.lincolnshire.gov.uk

01522 782155

Local Police

Boston Police Station

Lincoln Ln

Boston

PE21 8QS

01522 532222 or 101

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SSACLTD has a legal duty to ensure that members of the public that use our services are safe from harm and abuse. SSACLTD recognises its first priority should always be to ensure the safety, well -being and protection of adults in its care .

1. **This policy supports**

The Care Act 2014

Human Rights Act 1998.

Mental Capacity Act 2005. / Mental capacity amendment act 2019 Deprivation of Liberty Safeguards 2007

1. **Safeguarding and Professional Curiosity**

**Professional curiosity** is the capacity and communication skill to explore and understand what is happening within a family rather than making assumptions or accepting things at face value. This has been described as the need for practitioners to practice ‘**respectful uncertainty**’ – applying critical evaluation to any information they receive and maintaining an open mind. In safeguarding the term ‘safe uncertainty’ is used to describe an approach which is focused on safety but that takes into account changing information, different perspectives and acknowledges that certainty may not be achievable.

Professional curiosity can require practitioners to:

* think ‘outside the box’, beyond their usual professional role, and consider families’ circumstances holistically
* show a real willingness to engage with children, young people and their families or carers to understand lived experiences.

1. **Definition of Abuse**

Abuse is when someone causes us harm or distress.  It can take many forms, ranging from disrespect to causing someone physical or mental pain.  It can occur in someone’s home, a care home, hospital or a public place.

1. **Who can abuse?**

Anyone. Often the people who commit abuse are taking advantage of a special relationship.  They may be a family member, friend or paid carer who we expect to trust.  Sometimes abuse isn’t intentional but happens because someone doesn’t have the skills or support needed to care for someone.

1. **Types of Abuse**
* Physical Abuse
* Neglect and Acts of Omission
* Sexual Abuse
* Psychological/Emotional Abuse
* Financial Abuse
* Discriminatory Abuse
* Organisational Abuse
* Domestic Abuse
* Exploitation by radicalisation
* Honour Based Violence
* Female Genital Mutilation (ALL cases of confirmed FGM must be reported to the Home Office, this guidance can be accessed by clicking on this link [Mandatory reporting of female genital mutilation: procedural information - GOV.UK (www.gov.uk)](https://www.gov.uk/government/publications/mandatory-reporting-of-female-genital-mutilation-procedural-information)
* Forced Marriage
* Modern Day Slavery
* Human Trafficking
* Self Neglect

The government definition of domestic violence and abuse is: any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality.

The abuse can encompass, but is not limited to:

* Psychological
* Sexual
* Financial
* Emotional
* Coercive and controlling behaviour in intimate and familial relationships (The Serious Crime Act, 2015).

1. **Mental Capacity**

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The Mental Capacity Act 2005 (MCA) provides a statutory framework to empower and protect people who may lack capacity to make decisions for themselves and establishes a framework for making decisions on their behalf. This applies whether the decisions are life-changing events or everyday matters. All decisions taken in the Safeguarding Adults process must comply with the Act.

1. **Consent/Duty of Care**

It is always essential in safeguarding to consider whether the adult at risk is capable of giving informed consent in all aspects of their life. If they are able, their consent should be sought. If a person refuses intervention to support them with a safeguarding concern, or requests that information about them is not shared with other safeguarding partners, their wishes should generally be respected. However, there are a number of circumstances where you as the practitioner can reasonably override such a decision, including:

* The person lacks the mental capacity to make that decision
* Other people are, or may be, at risk, including children if the information is not shared
* Sharing the information could prevent a crime
* The alleged abuser has care and support needs and may also be at risk
* A serious crime has been committed
* The person has the mental capacity to make that decision but they may be under duress or being coerced by the alleged abuser or others
* The risk is unreasonably high and meets the criteria for a multi-agency risk assessment conference referral
* A court order or other legal authority has requested the information.

When you make a decision to share safeguarding information without a person's consent then, unless it is considered dangerous to do so, it should be explained to the adult that the information will be shared without their consent. Be open and honest with them and ensure that the reasons for sharing the information are given and recorded.

The Seven Golden Rules of Information Sharing (HM Government Information Sharing 2015) are:

Necessary

Proportionate

Relevant

Adequate

Accurate

Timely

Secure

# Local Reporting Process (see appendix 1)

The Customer Service Centre will refer the case to the Safeguarding Adults Team where an Investigation Officer will be appointed to undertake an investigation into the alleged abuse.

Records of the alleged abuse/body maps and the actions taken that should be entered in the client’s records.

# 14. Training

* Updates on E-LFH
* Access to the training packages provided by Lincolnshire Safeguarding Boards by clicking the link [https://www.lincolnshire.gov.uk/safeguarding/lscp/3?documentId=258&categoryId=2007 6](https://www.lincolnshire.gov.uk/safeguarding/lscp/3?documentId=258&categoryId=20076)

**17. Governance – Reporting Arrangements and Monitoring**

On an annual basis the Manager will instigate an audit of Safeguarding Adult practice to include:

* Annual training update
* Lessons learned from any incidents
* Any new procedures in relation to the Adult Safeguarding Referrals process

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