

strategic management

Identify areas of growth and expansion

Define KPIs, roadmap of short- and long-term initiatives

Facilitate leadership discovery sessions and stakeholder interviews

delivery management

Execute on the strategic plan

Deliver on initiatives through

- project management
- process design documentation
- organization change management

technology enablement

Enable the workforce with tools

Define technology roadmap

Manage technology implementations—project management and organization change

organization change management

Prepare the workforce for change

Develop organization change strategy — stakeholder management, training, communications

Create training materials and deliver training sessions or train-the-trainer approach

Draft stakeholder communications

