

VISITOR INFORMATON (COVID-19)

Access all up to date information via: <u>https://suttoncarehub.org.uk/</u> (Both local and national information/guidance is available here)

Current PPE and visiting requirements:

- All visitors (that are providing personal care to residents, or coming into close contact) are required to have taken an LFD test prior to entry or alternatively, complete a test at the home on the day of visit.
- NHS Staff must show proof of LFD test in the last 72 hours before entry.
- CQC must show evidence of LFD test on the day of visit.
- Visits must be booked in advance (minimum of 2 hours' notice)
- You must sanitise hands prior to entry to Maple House & at regular intervals (practice the 5 moments of hand hygiene)
- You must be willing to take your temperature and answer a questionnaire (for symptoms) prior to the visit taking place
- You must record your visit within the 'visitors book', both upon arrival and record when you leave.
- You must wear a **face mask** at all times
- You must refrain from close contact as much as possible