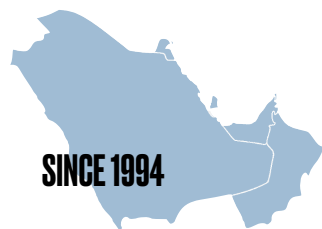


ASKA COMPANY PROFILE



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TO KNOW MORE ABOUT ASKA, PLEASE VISIT WWW.ASKAGLOBAL.COM

In the harsh Gulf environment and other specific applications such onshore and offshore oil and gas installations, sewage treatment plants, and ammunition depots where explosion equipment is required, Aska Products consistently deliver great performance.

Whether it is custom constructed units or any other costs, Aska is committed to provide items of superior quality at competitive rates. Whether it be custom-built units or any of the widely distributed conventional units that Aska produces and sells each year. Our guiding principles are meticulousness and dedication to complete customer satisfaction.



OVERVIEW

INTRODUCTION

The harsh climate and the quickly expanding need for comfortable indoor environments are the basis of ASKA A/C ENGINEERING LLC. As one of the top manufacturers of HVAC (Heating, Ventilation, and Air Conditioning) equipment in the GCC, ASKA has a wide selection of high-end goods that it sells to Blue-Chip businesses, organizations, and governmental entities. The Middle East, Africa and beyond driven by a commitment to completely satisfy customers. A commitment made by Aska is to provide high-quality goods at affordable costs. The company's guiding principles continue to be: complete client satisfaction and unwavering attention to detail, whether it is a custom-built product or a standard product for onshore and offshore Oil & Gas Installations, sewage treatment plants.

VISION

WITH THE ASSISTANCE OF OUR SKILLED WORKFORCE, INCREASE THE VISIBILITY OF OUR PRODUCTS WORLDWIDE.

MISSION

ACHIEVE COMPLETE CUSTOMER SATISFACTION BY OFFERING SOLUTIONS RATHER THAN JUST PRODUCTS.

STORY

Aska is a premier industrial resource for energy air cooled and water cooled chilling plants. We supply a broad range of HVAC products including standard package chilling plants, refrigeration cooled and portable chilling plants, industrial water chilling plants, industrial water chilling plants as well as custom and temperature controlled chilling plant for several industry. Heating system for high - end pools and cold room services along with condenser etc.

You would be surprised to realise how quickly a chilling plants ends up paying for itself and then goes on to saving you money for years to come. We set the standard for water chiller industry. Delivery schedules are promptly executed to meet market deadlines and international standards. Our products are exported to Qatar, Saudi Arabia, UAE, Oman, Kuwait, Kenya, Jordan, Syria, Morocco, India, South Africa, Sri Lanka, Iraq, Gambia, Nigeria and a vast number of Gulf - African countries.

ASKA PRODUCT LINE

WATER CHILLER



SWIMMING POOL
HEAT PUMPS



AIR COOLED
CONDENSING UNITS



FCU UNITS



AIR HANDLING UNITS



SERVICES

COMMISIONING

Our Aska Service experts are available to provide assistance for every stage of the installation process, from the first start-up and testing to the final fine-tuning. All installers can ensure an Aska system keeps operating at its peak performance by following our practical and efficient procedures. When installing our solutions, we advise speaking with one of our Aska Service professionals if you have little experience commissioning our devices. They will provide you with complete instructions and directions.

OPERATIONS, MAINTENANCE AND REPAIR

Aska is aware that you're seeking for a partner rather than a provider. Because of this, we make it our goal to work with you on the design, installation, and upkeep of your installation in order to offer a solution that satisfies all of your climate-related requirements. We provide a selection of service plans to supervise, manage, and keep an eye on your installation in conjunction with our Service Partners.

PARTS AND CONSUMABLES

An Aska solution is made up of just top-notch components. As a result, you can be sure that your installation will continue to operate at its best efficiency and performance if a component is changed by an Aska installer.

UPGRADE AND OPTIMIZATION

To enhance the performance and extend the lifetime of your system, we have developed a variety of upgrades.

WARRANTY POLICY

A comprehensive and transparent warranty policy is offered by Aska. In some contracts, you can also acquire a labor warranty in addition to the factory warranty on parts.

SPARE PARTS

Trading in air conditioning accessories and parts Aska is one of the region's major stockiest of HVAC parts & accessories with over million in spare parts available. The following are the commitments of Aska Spare Parts & Trading Department:

- ♦ Cut back on expensive downtime.
- ♦ Professional and knowledgeable client service.
- ♦ A spare parts department that is well-stocked and ready to dispatch to our customers.
- ♦ Competitive Pricing on parts for Aska and non-Aska equipment
- ♦ Immediate Reaction
- ♦ Quick Part Recognition & Technical Support. Parts recommendations for all Aska Equipment.

The Aska Parts department is crucial in that it gives each customer prompt service, quick identification, and prompt delivery to minimize unneeded downtime. By developing Aska Spare Parts exhibition rooms and channel partners, the company has increased its footprint and made it easier for customers to access them.



ASKA AFTERSALES

Aska views the after-sales division and operational excellence as one of the major pillars of success in its pursuit of the aim of Total Customer Satisfaction. Aska's objective is to forge new and enhance current relationships with customers while gaining their unwavering trust in the Aska brand through after-sale support that goes above and beyond their clients' expectations in terms of quality, capability, delivery, and execution. Aska wants to be known as a high-tech service provider that stands out from the competition by:

- Having access to the greatest talent in the area will guarantee dependable service and high-caliber results that surpass client expectations.
- Aska field staff assures the most swift service delivery and customer issue resolution time by using the most up-to-date tools and instruments.
- Customers assist Aska by guaranteeing consistent stock availability of spare parts for all of the company's products.
- Aska adopts a collaboration approach toward the operational goals of the customer, utilizing the technology of the IoT to create creative solutions that support customers in achieving their goals successfully and sustainably.

Aska's after-sales division is a full-fledged HVAC service setup that provides you with a variety of brand-independent services and solutions with a focus on your HVAC equipment's performance optimization and cost-saving operation (OpEx).

We offer the following services:

**Annual Maintenance
Contracts**



Equipment Replacement

**Repair retrofits and
upgrades**



Spare parts

LANDMARK PROJECTS



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