

Course Agenda Timings



Full day course

09:30 Course Admin

09:45 Introductions

10:00 Statistics

10:15 The Law - Use of Force

11:00 Break

11:15 Response to behaviour

12:00 Non-Verbal & Verbal Abuse

12:30 Break for Lunch

13:00 Physical Abuse

15:00 Summary & Course Wrap up

