



Poole Piano Studio 2363 North 2930 West Clinton, Utah 84015 801-791-1812

Studio Policies 2021-22

Payments:

Please Pay during week one of lessons. I accept Venmo (Suzanne Poole), cash or personal check.

Rates: *Please note* the rates for this year's lessons will be \$100 for 30 minute lessons, \$120 for 45 minute lessons and \$140 for one hour lessons. All lessons are private, recorded by transcription and emailed to you. Each lesson includes a 30 minute theory/listening lab session after the lesson on music history, ear training or theory concepts your student is working on. It is a custom program per student.

Online Recommendations:

\$10.00 credit will be given for an online recommendation or review on Google or Facebook. One per student maximum. **Just ask and cash in!**

Student Referrals:

\$40.00 credit will be given for a referral of another student when they begin lessons. See Mrs. Poole for more information.

Theory Classes:

Students will be placed in groups according to relative age and academic ability. Classes will be emailed to you. Class days will be held on either Mondays or Tuesdays of theory week. The fourth week of the month is usually theory week. There are no lessons during the fifth week of the month (check calendar)

Missed Lessons: I am sorry but due to the number of students I currently enroll, I am not able to offer refunds and credits for missed lessons. You may attend a make-up lesson if you were ill or had an emergency. Let me know the nature of your emergency and I will call you for an online lesson when someone else cancels. On bad weather days (snow days), or if I need to cancel your lesson(s), the lesson will be made up for you at your convenience, or refunded if you wish.

Recitals:

Recitals will be held at least three times yearly. Every effort will be made by Mrs. Poole to ensure that piano lessons and recital performances are enjoyable, positive and beneficial experiences for both parents and students. Participation in at least two recitals per year are required. **Parents attendance:** I recommend that parents come to lessons during parent observation week, (the first week of the month) unless discussed otherwise with Mrs. Poole. My best students have parents who participate, even if that means you record the lesson and listen later.

Covid-19 Policy

No masks at an educational institution are required in the state of Utah. Poole Piano Studio is a music school. If you have been in contact with someone exposed to Covid, please quarantine yourself appropriately and be responsible and respectful of the others here at our music studio. Online lessons are always an option. I am currently disinfecting between every lesson, and requiring hand sanitizing before you enter. Masks are optional unless the State changes the policy.

Please check your email and your text messages the day of your lesson for any studio updates. If I need to contact you personally, I will use your listed preferred method of contact **no later than 12:00 PM.**

Thank you !!! www.poolepianostudio.com sign up for our BLOG

Youtube: Subscribe for teaching videos and recitals: Suzanne Elizabeth Poole