



Poole Piano Studio

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2363 North 2930 West

Clinton , Utah 84015

Studio Policies

Payments:

Pay during week one: get your discount of \$5.00 off per student.

If you choose to pay online, you must add a \$3.30 fee for Paypal on top of the tuition price. I also accept cash and personal checks with no additional fee. Thank you for paying on time!

Online Recommendations:

\$10.00 credit will be given for an online recommendation or review on Google or Facebook. One per student maximum.

THANKS!!!! I appreciate that!

Student Referrals:

\$40.00 credit will be given for a referral of another student when they begin lessons. See Mrs. Poole for more information.

Theory Classes:

Classes will be taught in groups of no more than four students so we can maintain health quality here in the studio (see *Covid 19 updates on our Facebook page). Groups will be assigned based on theory level and age. Class days will be held on either Mondays or Tuesdays of theory week. The fourth week of the month is usually theory week. There are no lessons during the fifth week of the month (check website calendar).

Missed Lessons:

I am sorry but due to the number of students I currently enroll, I am not able to offer refunds and credits for missed lessons. You may attend a make up lesson if you were ill or had an emergency. Let me know the nature of your emergency and I will call you for an online lesson when someone else cancels.

On bad weather days (snow days), or if Mrs. Poole needs to cancel or reschedule one of your lessons, the lesson will be made up for you at your convenience, or refunded if you wish.

Recitals:

Recitals will be held at least three times yearly. Every effort will be made by Mrs. Poole to ensure that piano lessons and recital performances are enjoyable, positive and beneficial experiences for both parents and students. Participation in at least two recitals per year are required.

Parents attendance:

Students progress faster when parents attend lessons. I recommend, at a minimum, that parents come to lessons during parent observation week, (the first week of the month) unless discussed otherwise with Mrs. Poole.

My best students have parents who participate, even if that means you record the lesson and listen later.

Covid-19 Policy

We are observing current state recommended health policies as well as 6 foot distancing as best as possible.

If you have been in contact with someone exposed to Covid, please quarantine yourself appropriately and be responsible and respectful of the others here at our music studio. Online lessons are always an option. I am currently disinfecting between every lesson, and requiring hand sanitizing before you enter. Masks are optional unless the State changes the policy.

Please check your email the day of your lesson for any studio updates. If I need to contact you personally, I will use your listed preferred method of contact.

Thank you !!!