

SFT Funeral After Hours

www.FuneralAfterHours.com

Sanders provides premier 24/7 live answering and call-center support designed specifically for the death-care profession. Every call is answered by a compassionate, knowledgeable funeral professional—day or night—ensuring families receive the care, reassurance, and professionalism they deserve at every hour.

We act as a true extension of your funeral home, allowing your team to remain fully present with families, conduct services without interruption, and step away during evenings, weekends, and holidays with confidence. Our goal is to support your operations while helping preserve the personal balance that is so vital in this profession.

Our pricing is simple, transparent, and predictable, with no hidden fees or surprise billing. Package placement is based on your funeral home's anticipated annual first-call case volume. This allows us to provide fair, consistent pricing based on the size and needs of your firm while maintaining dedicated, funeral-specific after-hours support.

While Sanders will not be providing transportation services, annual case volume allows us to better understand your expected after-hours call demand and align staffing, service levels, and support appropriately. This approach ensures your families continue to receive responsive, professional care whenever they need assistance.

Base Answering Service Package Fees

Funeral Home Size	Annual Case Volume	Monthly Package Fee
Extra Small Funeral Home	1 - 120 cases per year	\$200.00
Small Funeral Home	121 - 240 cases per year	\$350.00
Growing Funeral Home	241 - 360 cases per year	\$600.00
Growing Plus Funeral Home	361 - 480 cases per year	\$650.00
Medium Funeral Home	481 - 600 cases per year	\$750.00
Medium Plus Funeral Home	601 - 720 cases per year	\$800.00
Large Funeral Home	721 - 840 cases per year	\$850.00
Large Plus Funeral Home	841 - 960 cases per year	\$900.00
Extra Large Funeral Home	961 - 1,080 cases per year	\$1,000.00
Extra Large Plus F.H.	1,081 - 1,200 cases per year	\$1,100.00
Custom Funeral Home Pricing	1,201+ cases per year	Custom Proposal

If your funeral home has a cemetery attached it is an additional \$400.00/ month

*One time \$35.00 account set-up fee added to the first billing

We take a proactive, service-focused approach to communication. Through seamless call handling, outbound communication, and text messaging, we help ensure families, care facilities, and on-call funeral personnel stay informed and connected. This creates smoother coordination, timely responses, and a continued sense of care and confidence for the families you serve.

