

# Sanders After-Hours Funeral Home Answering Service

Sanders provides premier 24/7 live answering and call-center support designed specifically for the death-care profession. Every call is answered by a compassionate, knowledgeable funeral professional—day or night—ensuring families receive the care, reassurance, and professionalism they deserve at every hour.

We act as a true extension of your firm, allowing you to remain fully present with families, conduct services without interruption, or simply step away to spend time with your own loved ones during evenings, weekends, and holidays. Our goal is to support your operations while preserving the personal balance that is so vital in this profession.

Our pricing is simple, transparent, and predictable—no hidden fees or surprise billing. Rates are based on anticipated death-call volume, providing a practical framework for estimating after-hours call demand. While Sanders will not be providing transportation services, this approach allows us to accurately align staffing and service levels with your facility's expected call volume.

## Base Answering Service Package Fees

### Monthly First Call Average

### Price per Month \*with Prompts

1-10 death calls per month	\$200.00
11-20 death calls per month	\$350.00
21-30 death calls per month	\$600.00
31-40 death calls per month	\$650.00
41-50 death calls per month	\$750.00
51-60 death calls per month	\$800.00
61-70 death calls per month	\$850.00
71-80 death calls per month	\$900.00
81-90 death calls per month	\$1000.00
91-100 death calls per month	\$1100.00

**\*If your funeral home has a cemetery attached it is an additional \$400.00/ month\***

\*One time \$35.00 account set-up fee added to the first billing

\*\$100.00/month additional fee for option with no system prompts

We take a proactive approach to communication and are committed to providing exceptional service on behalf of your funeral home. Our system enables seamless call handling, outbound communication, and text messaging with families, nursing staff, and on-call funeral personnel. This level of coordination ensures accurate information exchange, timely responses, and continuity of care—resulting in families feeling supported, informed, and confident in their choice of funeral provider.



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