

Thing's To Let Ernie's Know When You Schedule Service...

Year: _____ Make: _____ Model: _____

Mileage: _____ Engine Size: _____

STARTING PROBLEMS?

- Will not crank
- Cranks, but won't start
- Starts, but takes a long time

POOR IDLE?

- Too slow at times
- Too slow with A/C on
- Rough or uneven
- Fluctuates up and down
- Too fast

TRANSMISSION ISSUES?

- Improper Shifting-Early
- Improper Shifting- Late
- Randomly changes gear
- Vehicle doesn't move when in gear

ENGINE PROBLEMS?

- Quits Right after Start-up
- Quits while Idling
- Quits When put in gear
- Quits during acceration
- Quits when coming to a stop
- Quits when parking
- Quits when driving at a steady speed

POOR HANDLING?

- Pulls to the left/right
- Vehicle shakes and/or vibrates while moving
- Hard Steering

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POOR RUNNING CONDITIONS?

- Runs Rough
- Backfires
- Bucks & Jerks
- Engine Knock, Pings, Rattles
- Poor Fuel Economy
- Misfires or Stahls out
- Hesitates or stumbles on acceleration
- Lacks Power
- Surges and/or Lurches
- Diesling or run-on
- Engine Light always on
- Engine light flashing
- Fuel, Gas or sulfer smell

NOISES?

- Squeals/Whines
- Knocks
- Clicks/Ticks
- Rubbing sound
- Thumping/Thud
- Knocking Sound
- Whirring sound
- Grinding sound
- Other: _____