TWIN LAKES WATER CO., INC.

P.O. BOX 250 SOUTH SALEM, NY 10590 WWW.TLWCI.COM

CUSTOMER NOTIFICATION

May 23, 2021

To: All Customers of Twin Lakes Water Works,

On February 2, 2021, Twin Lakes Water Works (the Company) filed a petition to transfer its assets to Twin Lakes Water Co., Inc. (TLWCI) with the New York State Public Service Commission (the Commission) for approval.

By Order issued May 13, 2021 in Case 21-W-0077, issued May 13, 2021, the New York State Public Service Commission (Commission) approved the Company's transfer to TLWCI. There will be no changes to the service provided or the rates charged. Additionally, TLWCI was directed to file a tariff schedule, P.S.C. No. 1 – Water, containing rules, rates, and terms of service with the Commission.

This notice is provided to you in compliance with Ordering Clause No. 5 of the Commission's Order.

You may review the Commission's decision by going to the Commission's website at www.dps.ny.gov/New_Search.html and entering Case Number 21-W-0077 in the input box labeled "Search by Case Number".

The Company's approved tariff may also be found at the Commission's website at www.dps.ny.gov by clicking on "Water", "Tariffs", and "Effective".

Respectfully,

Steven Woodstead President, TLWCI