# Card brands are very clear on the rules.



## Mastercard's Statement – June 2019

#### **5.11 Prohibited Practices**

An Acquirer must ensure that none of its Merchants engage in any of the prohibited practices set forth in this Rule

#### 5.11.1 Discrimination

A Merchant must not engage in any acceptance practice that discriminates against or discourages the use of a Card in favor of any other acceptance brand.

NOTE: Modifications to this Rule appear in the "Asia/Pacific Region," "Europe Region," "United States Region," and "Additional U.S. Region and U.S. Territory Rules" chapters.

#### 5.11.2 Charges to Cardholders

A Merchant must not directly or indirectly require any Cardholder to pay a surcharge or any part of any Merchant discount or any contemporaneous finance charge in connection with a Transaction. A Merchant may provide a discount to its customers for cash payments. A Merchant is permitted to charge a fee (such as a bona fide commission postage excedited service or convenience fees, and the like) if the fee is imposed on all like transactions regardless of the form of payment used, or as the Corporation has expressly permitted in writing.

@1969-2019 Mastercard. Proprietary All rights reserved.	
Mastercard Rules • 25 June 2019	
	Acq

5.11 Prohibited Practices

91

#### For purposes of this Rule

- A surcharge is any fee charged in connection with a Transaction that is not charged if another payment method is used.
- The Merchant discount fee is any fee a Merchant pays to an Acquirer so that the Acquirer will acquire the Transactions of the Merchant.

### Mastercard rules page 107 – December 2019

https://www.mastercard.us/content/dam/mccom/global/documents/mastercard-rules.pdf



# Visa's Statement — October 2018

"Models that encourage merchants to add a fee on top of the normal price of the items being purchased, then give an immediate discount of that fee at the register if the customer pays with cash or debit card, are NOT compliant with the Visa Rules and may subject the acquirer to non-compliance action."

A Merchant must not directly or indirectly require any Cardholder to pay a surcharge or any part of any Merchant discount or any contemporaneous finance charge in connection with a Transaction. A Merchant may provide a discount to its customers for cash payments.

## For purposes of this Rule:

1. A surcharge is any fee charged in connection with a Transaction that is not charged if another payment method is used.