



Kitchen Respray Terms & Conditions.

1. Acceptance of terms:

By engaging our services for kitchen respray, you agree to be bound by these terms and conditions.

Please read them carefully before proceeding

2. Quotation, E-Signature and Deposit:

a) To secure your slot for the kitchen respray project, you must:

Electronically sign the provided quotation, confirming your acceptance of the terms and conditions.

b) Pay the deposit amount specified in the quotation.

3. Cooling off period:

a) You have a 14 day cooling off period, starting from the date of accepting the quote, during which you can cancel the contract without penalty.

b) If you choose to cancel within this period, any deposit paid will be fully refunded.

c) After the 14 day cooling off period, the deposit becomes non-refundable.

4. Services offered:

a) We provide kitchen respray services, including the refinishing of cabinet doors, drawers, and other kitchen surfaces.

b) Any additional services or changes to the scope of work must be agreed upon in writing and may incur extra charges.

c) Only the work specified in the quote is included at the quoted price.

5. Project Duration:

a) We will provide an estimated project duration, but this may be subject to change due to unforeseen circumstances.

b) We will make reasonable efforts to complete the project within the agreed upon timeframe.

6) Client Responsibilities:

- a) Ensure the kitchen area is reasonably cleaned and cleared of personal items before our team's arrival.
- b) Any excessive dirt, grime, grease or clutter may result in additional cleaning charges or delays in the projects commencement and completion.
- c) Failure to provide a reasonably clean workspace may impact the quality and efficiency of the respray process.

7. Warranty:

- a) We offer a 12 month warranty period on our kitchen respray work, covering defects in materials or workmanship.
- b) Any damage or issues arising from misuse, accidents or improper maintenance are not covered by the warranty. This includes but is not limited to; chips, scratches, burns, water damage, chemical damage or discoloration as a result of any of the aforementioned.
- c) In the unlikely event of a failure due to product or workmanship, please contact us with the issue and we will respond asap. You may be required to share images of the issue and/or allow us to personally inspect the problem at the premises.
- d) Upon a warranty claim being agreed, we would come and rectify the issue as soon as possible at no charge to the client. All the above terms and conditions apply to any warranty claim.
- e) No refund or partial refund will be issued.
- f) Section 10.(d) below, refers to client satisfaction and inspection of sprayed surfaces. We use the industry standard of inspection of 1 Meter from sprayed surface viewed under natural light.

8. Liability:

- a) Spray Tech North West Ltd nor its employees shall not be liable for any damages to the clients property, personal belongings, or any third party property, unless such damages are caused by the company's negligence or intentional misconduct.
- b) The customer acknowledges that the kitchen spraying process may involve certain risks and agrees to hold the company harmless from claims, liabilities or damages arising from the services provided except in cases of the company's negligence or intentional misconduct.

9. Insurance:

- a) The company (Spray Tech North West Ltd) maintains valid and adequate general liability insurance coverage. However, it is the clients responsibility to maintain appropriate insurance coverage for their personal property and belongings.

10. Settlement:

- a) We would require the outstanding balance minus the deposit to be settled within 24 hours after the completion date.

- b) Failure to settle in the specified may incur additional administration fees.
- c) Upon settlement, the client agrees the work carried out is of a satisfactory standard.
- d) We use the industry standard of inspection of 1 Meter from sprayed surface viewed under natural light.

11. Agreement:

- a) By electronically 'signing' this document below and returning to info@spraytechnorthwestltd.co.uk you AGREE to the above Terms and Conditions, quote and payment terms.
- b) Please fill out the below as confirmation of E-Signature.

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- Client Name: _____
 - Client Address: _____
 - E-Signature (Type Full Name or Sign if possible): _____

Many thanks,
Spray Tech North West Ltd.