



Service Policies

- Clients must arrive at least 15 minutes prior to their scheduled appointment.
- Each client is REQUIRED to fill out consultation forms corresponding to their service.
- Any client under 18 MUST have a parent/guardian present throughout the duration of their service.
- Clients under 13 will NOT be serviced.
- Unattended children are NOT permitted in the service area.
- Any client over 15 minutes late will NOT be serviced.
- Any client who appears intoxicated or under the influence of alcohol or drugs of any kind will NOT be serviced.
- NO FOOD OR DRINK in the service area.
- QBI does NOT accept WALK-INS.
- QBI reserves the right to refuse services to any client.
- QBI reserves the right to ban any client who is repeatedly late, unpleasant, threatening, or makes students or staff uncomfortable.