

# Disclosure Notice

## **Travel Allure Consumer Disclosure Notice**

To better prepare you for your upcoming trip, Travel Allure would like to provide you with the following information concerning your reservation. Please read this in its entirety as it is part of your contract for travel related services. This is the sole contract between Travel Allure, the independent travel consultant and yourself. Your signatures mean that you have read and understood the standard terms and conditions below.

## **Travel Documents**

Everyone, including children and infants, **MUST** have a **VALID** passport to travel internationally (not a Passport Card). Failure to comply will result in denial of boarding, no refund, no exceptions (out of the USA). **Travel Allure is NOT responsible for passports in ANY way. Passports are required to be valid for at least 6 months from your return date. However, this requirement may vary by destination.** PASSPORT CARDS ARE NOT VALID FOR TRAVEL INTERNATIONALLY VIA AIR! **VISAs may be required for international travel.** Travel Allure is not responsible for obtaining VISAs. You must obtain them from the correct authorized official government agency. **Medical documents, such as vaccinations, are the responsibility of the traveler.** Entry requirements can be found on the U.S. Department of State website: <http://www.travel.state.gov/>.

## **Honeymoons & Anniversary Trips**

You **MUST** bring a copy of your marriage certificate to qualify for any complimentary honeymoon/anniversary package (photo copy is recommended). Failure to have such proof of marriage will result in the resort denying these complimentary privileges (if applicable). **PLEASE** notify your Travel Allure agent if you are celebrating a Honeymoon or Anniversary so that they can note this in your reservation. Typically the resort will honor these packages up to 30 days before or after your honeymoon/anniversary date; however, all complimentary packages/upgrades are at the discretion of the resort/vendor.

## **Changes for Reservations**

ANY changes made to your existing room reservation are subject to the current rates, promotions, and terms at the time of change. As will be stated in the travel supplier's terms and conditions, your entire travel package is subject to a number of fees in the event of modification. In the event that you must change the reservation, the travel supplier will charge a "change fee" along with any additional costs as a result of the change.

**NOTE:** Travel Allure and its independent travel consultants reserve the right to charge processing fees in the event of refunds, cancellations, chargebacks and other services.

Please refer to the vendor's terms and conditions for the cancellation penalties. Refunds from the travel supplier may take up to 6 weeks or longer for processing.

### **Vendors' Fees, Cancellations, Late fees, Chargebacks, etc.**

You will be responsible for any outstanding and/or cancellation fees charged by any vendors, suppliers, etc. If an extension is given and there are late fees assessed, you are responsible for making the appropriate payments. Although we prefer to use credit cards for payments, at times vendors/suppliers require payment via travel agency check. In the event of the need for a travel agency check to be issued, your payment may be submitted in cash or via PayPal\*. If there is a chargeback, you assume responsibility for paying any chargeback fees.

\*You will be responsible for any service charges by PayPal.

Taxes and other government fees may cause rates to increase unexpectedly after purchase. You and your guests will be responsible for those rate changes. Your travel consultant, Travel Allure and the vendors/suppliers have no authority when such increases occur and are bound to charge them by law.

### **Final Payment**

The final payment **MUST** be received **BY THE DUE DATE** which is generally 60 to 45 days prior to departure but subject to the vendor's & Travel Allure's discretion but will be documented for your convenience. Final payments are not automatically charged.

Please note your calendar of this final payment date as reminders may not be sent.

However, we try to send reminders about a week before it's due. You must notify your travel consultant on the date you'd like the payment to be posted. Travel Allure is not responsible for cancellations due to payments made after this date. Late fees will apply.

### **Cancellations**

All cancellations must be received in writing. Pertaining to the room portion of your trip; once your reservation is made a \$150 non-refundable penalty will be assessed up until any additional resort penalties take effect. The aforementioned is per person or entire room canceling (so if 1 person within the room cancels these same rules apply for that person). Regarding Airline tickets: if Travel Allure booked your tickets, they are 100% non-refundable and subject to individual airline penalties/fees (see insurance below).

**Trips are non-refundable.** To **protect yourself** against unforeseen circumstances (loss of a job, medical issues, etc.), **please consider purchasing travel insurance.** [See the Travel Insurance link for more information.](#)

### **Late Fees**

Final payments not received prior to the due date above will incur a \$25 per person late fee. All reservations are subject to cancellation and hotel penalties as described above if final payment is not received by the due date. Late fees are not covered by travel insurance and are always non-refundable.

All the above would be protected with the optional Travel Insurance with the exception of late fees. If you do not have insurance – natural disasters (such as hurricanes), cancellations for ANY reason (medical/personal emergencies, cancellation of the

wedding, etc.) do not relieve you from these penalties. ONLY travel insurance will ensure you coverage. Not all travel insurance has the same coverage. Be sure to read all travel insurance documentation before adding it to your package so that you are aware of what is covered under your plan.

### **Travel Insurance**

It is the traveler's responsibility to protect their purchases and Travel Insurance is strongly recommended. You the client are under no obligation to purchase travel insurance. Traveler is advised to obtain appropriate insurance coverage against these risks. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members. Please read all of the terms and conditions of the travel insurance protection you purchase. There are different types of medical, baggage or trip cancellations insurance from the supplier or the travel insurance agencies. Travel insurance is an additional fee. Please contact your travel consultant to get the correct price.

**NOTE:** Insurance coverage may not cover pre-existing conditions and may have other restrictions and exclusions. Consult the insurance carriers directly for details. Trip insurance or waivers provided by the supplier(s) may not offer insolvency coverage. If you would like to purchase travel insurance protection, please initial next to "I accept travel insurance protection".

### **Disclaimer of Liability**

Travel Allure and its independent travel consultants are not the supplier or source of the travel services being arranged on your behalf. Travel Allure and its independent travel consultants act solely as an agent for the supplier(s) in selling travel-related accepting services, or in accepting reservations or bookings for services that are not directly supplied by this Travel Agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). The supplier(s) whose name(s) appear on your receipt, itinerary, or accompanying documents are those who are responsible for providing the travel services you are purchasing. Travel Allure, and any of its independent travel consultants, will not be responsible for breach of contract, failure to comply with any laws such as "Americans with Disabilities Act (ADA)", any intentional or negligent actions or omissions on the part of such suppliers that result in any loss, damage, delay, inconvenience or injury to traveler(s) or traveler(s)' companions or group members.

Travel Allure and its independent travel consultants do not guarantee any of the suppliers' rates, bookings, reservations, connections, scheduling or handling of baggage or other personal effects, unless the term "guaranteed" is stated in writing on your tickets, or itinerary. Travel Allure and its independent travel consultants will not be held liable for any injuries, damages, or losses to any traveler in connection with Acts of God, terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, changes or cancellation of travel due to weather conditions, hotel services, accidents or health related problems before or while in-transit (e.g. an accident on the way to a tour), during or after a tour, climatic conditions,

abnormal conditions or developments, airline or supplier(s) bankruptcy or default, or any other actions, omissions, or conditions outside of Travel Allure and its independent travel consultants' control.

You, the traveler, assume complete and full responsibility for, and hereby release Travel Allure and its independent travel consultants from any duty of checking and verifying any and all passport, visa, vaccination or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel.

By embarking upon his/her travel, the traveler voluntarily assumes all risks associated with such travel. Travel Allure and its independent travel consultants do recommend that US Citizens traveling to Canada, Mexico or the Caribbean, travel with a valid US Passport. For information concerning U.S. Passports or possible dangers at international destinations, contact the Travel Advisory Section of the US State Department at 202-647-5225. You may also access its website at ([www.state.gov/travel](http://www.state.gov/travel)). For medical information, call the US Center for Disease Control (CDC) at 404-332-4559 or access its website at [www.cdc.gov/travel](http://www.cdc.gov/travel).

**NOTE:** if you are a non-United States Citizen, you must advise Travel Allure or any of its independent travel consultants of your status if your trip involves travel outside of the United States.

### **Traveling with Children**

For a minor (person under the age of 18) who is traveling with only one parent or someone who is not a parent or legal guardian, due to the increasing incidents of child abductions in disputed custody cases and as possible victims of child pornography, U.S. Customs and Border Protection (CBP) strongly recommends that unless the child is accompanied by both parents who have legal custody of said child, the adult(s) traveling with the minor have a notarized letter of consent from the child's other parent (or, in the case of a child traveling with legal guardian(s), grandparents, uncles or aunts, sisters or brothers, friends, or in groups, a notarized note signed by both parents who have legal custody of said child) stating that s/he or they give permission to the adult to travel with said minor nationally or internationally. Travel Allure has a letter which can be used for travel.

For international travel, it is also suggested that the traveler register for STEP (Smart Traveler Enrollment Program) a free program offered by the U.S. Department of State: <http://www.travel.state.gov/>

### **Baggage Fees & Rules**

Due to continual changes in airline baggage policies it is suggested that you inquire with your airline's website for up-to-date fees & information. Travel Allure is NOT responsible for additional fees incurred for baggage or seating. **BAGGAGE FEES ARE NOT PART OF AN ALL-INCLUSIVE PACKAGE!**

Please review "Updated Checked Bag and Carryon Bag Rules" at [www.TSA.gov](http://www.TSA.gov).

### **Airline Schedule Changes & Flight Cancellations**

Occasionally airlines change flight schedules and may even cancel flights entirely. These changes are beyond Travel Allure's control. In the event that such a situation occurs; Travel Allure will do its very best to assist you with finding the best possible alternative. If the flight time change is minor (2 hours or less) the airline will automatically make the change (airline policies/rules entitle them to do so legally).

**Note:** There may be additional costs associated with re-booking a new flight should the airline cancel or make a major change to your original flight itinerary. Travel Allure is NOT responsible for any additional costs or fees imposed by the airlines. It is the responsibility of the passenger to check for last minute airline flight time changes within 24 hours of departure. Travel Allure is not responsible for airline changes that may occur.

### **Re-Confirm Your Flights**

Travel Allure advises you to personally re-confirm your flight schedule within 24 hours prior to departure directly with the airline in case of any last minute changes or delays. Most airlines allow you to check in online 24 hours prior to your departure time using the "Record Locator" (found in your Travel Allure documents).

### **Airline Check-In**

Please check in with your airline at the airport no later than two (2) hours prior to scheduled flight departure time for domestic flights and three (3) hours prior for international flights.

### **Resort Check-In**

Check-in time at most resorts is 3:00pm (local time). If you arrive prior to 3:00pm your room may not be ready. The resort will store your luggage in a secure location on property so you may start enjoying your vacation without delay. Change into something more comfortable and enjoy a nice lunch, swim in the pool, walk along the beach, etc. until you are notified that your room accommodation is ready for check in.

### **Dress Code**

**\*\* MEN \*\*** – Please be advised that some resort restaurants may require long pants, collared shirt and closed-toe shoes.

**\*\* LADIES \*\*** – Some destinations may require that you dress modestly, covering your legs, shoulders and/or hair.

Please pack accordingly.