

# **2022 Rates**

Site fee includes a total of 4 people per site including visitors. If you have more than 6 people on RV site or 4 people on T1 – T6, you will an additional site to accommodate the extra people.

You can bring your golf cart along with proof of insurance and fully charged before arriving. Sorry, no reduced rates or discount's during holidays, entire month of October or special events.

Site Type		Sun-Wed	Thu, Fr & Sat	i Weekly(Wed FREE)
30/50 Full Hookup	Accommodates: 4 People & 2 Vehicles	47.00	50.00	291.00* 7 Days max in this site
30/50 Elec & Water	Accommodates: 4 People & 2 Vehicles	44.00	47.00	273.00* 7 Days max in this site
30 Elec & Water	Accommodates: 4 People & 2 Vehicles	42.00	45.00	261.00 <sup>*</sup> 7 Days max in this site
Tent Elec & Water	Accommodates: 4 People & 1 Vehicle	37.00	40.00	231.00 7 Days max in this site
* RATE for the first 4 guests, additional rate for guest 5 & 6 daily \$7.00 each, per day or weekly \$35.00 each.				

**Guests/Visitor(s)** \$7.00/each. <u>*Must be pre-registered or will be turned away*</u>. (Includes the use of pools, jump pillow and water slide when open). See max persons and vehicles per site.

## **Registration/Check-in 2 PM**

No early Check-in on Sunday's. Before 12 PM, must pay for day before rate, If avail. 12 PM – 2 PM \$10.00/per hour.

## **Check-out Before Noon**

NOON – 3PM \$10.00/per hour, if avail. Paid in advance. After 3PM, must pay for additional day, if available.

**Monthly camping** must be a Monthly FHU site. With power meter. The rate is \$700.00 + power for up to 2 adults and 2 children under the age 18. Max guests per monthly (2 nights max per week) is 4 guests. Max Vehicles is 1-2 Depending on site. \$100 deposit for power.

**EMV** Electric vehicle charging requires renting separate 50amp site per day. Charging of any type of electric vehicle on same site is not allowed and is considered theft.

DUMP FEE coming in off road, must rent site. \$25.00 for guests that arrive with full tank. RV only. Toilet tote/Portable waste tank dump fee \$10.00 for each dump.

### General Public use - You must reserve a site.

Discount's: Good Sam 10% - Military, Fire, EMS 10% - Senior 10% - (Zooland Discount 10% off, <u>on-line only</u>. Note, staff is unable to enter the discount code. The discount code is in place to reduce the amount of staff taking reservations keep prices down while rewarding the guest for booking online.) No reduced rates or discount's during holidays or entire month of October.

Prices are subject to change without notice.

# Zooland RV Park, LLC. DBA Zooland Family Campground

Deposit: A 70% deposit will be charged at the time of booking for daily and weekly rates. If booking within 30 days full payment is due.

# Cancellation Policy for Daily and Weekly

As an industry, RV parks are seeing a rampant increase in the number of speculative reservations being made by guests. These speculative reservations will then be cancelled last minute. Unfortunately, these reservations often make it difficult to impossible for other prospective guests to find availability when trying to find vacation spots. In an effort to help our guests have the most accurate availability information and improve our reservation experience, we have implemented the following cancellation policy.

Cancellations require 15 days advance notice to receive refund, less processing fees of 6.5% of reservation total. Refunds can take between 10 to 30 days to be processed through the banks.

Cancellations requested less than 15 days but more than 5 days will be refunded less \$15.00 cancellation fee and one night's stay and fees.

Cancellations or shortening dates requested less than 5 days' notice will not be refunded and the remainder of the payment is due. No refunds for leaving early.

The above policy applies to changing dates as well. There may be an upcharge if changed dates are more expensive than original booked dates.

If you need to cancel your reservation, we do not allow canceling by email or phone as we have no way to prove you are the person that made the reservation. You must cancel through the reservation link in your email that was sent. No refunds for early checkouts.

If paid by Credit Card, any refund must go back on the same card. We cannot refund cash, check or to a different Credit Card.

Camping is an outdoor experience. No refunds will be given due to inclement weather, Acts of Mother Nature or acts of God or Discomfort.

### **Cancellation Policy for Monthly Sites**

For monthly sites, there is a \$200 deposit to hold the site and is nonrefundable if you cancel 45 days or less before the arrival date. If you do not arrive on the arrival date, you will lose the \$200.00 deposit and we will rent the site out. If you call and tell us you're arriving a few days later, you must pay site fees starting on your booked arrival date. A \$100.00 deposit for power is collected at registration and held until you check out. This deposit cannot be used to pay fees. If paid by Credit Card, any refund must go back on the same card. We cannot refund cash, check or to a different Credit Card.

### Camp Credit / User Credit.

If you are given camp or user credit, you must use the balance within 180 days of us issuing the credit or forfeit the remaining credit balance.

The most up to date cancellation policy will always be the version at www.zoolandfc.com

## CAMPGROUND RULES YOU'VE ALWAYS WONDERED ABOUT

When you head out camping, the last thing on your mind is probably rules. However, campground rules are important and necessary so that your pleasant camping experience can stay as pleasant as possible. In addition to being important, we also know that a few campground rules can make campers go, "hmmmm." If you've ever wondered why certain rules exist at many campgrounds you've visited this is for you!

### PARKING

Does the campground you're visiting have designated parking for sites? Odds are this is to help control traffic and keep everyone safe. You might also be asked to only park at the site where you're registered. While we know that open RV site next to you might present a great spot to park, it might be reserved for a late arrival or a guest pulling in early the next day. Even if the site is empty for the entirety of your stay, it's courteous to leave sites that you haven't reserved open. If you're expecting visitors, it's especially important they stop at the store to enquire about designated visitor parking.

### BORROWING SITE EQUIPMENT

Similar to the allure of an open site for parking, the empty picnic table next door might look attractive if you need a little more room at dinner. Remember, that you don't know when your neighbors might be checkingin. Also, moving equipment like tables and fire rings can be an easy way to get hurt. It can also make extra work for campground hosts and staff who have to put things away and clean up messes – intentional or not. Even worse, moving items can, and has, result in damages which can result in expensive repairs or replacements that are the responsibility of the camper. Yikes!

### **VISITOR FEES**

If you've ever camped in an area near friends and family you might have experienced visitor fees when guests want to come to call. Visitor fees might come as a surprise, but they are important for campgrounds which are only designed to accommodate a certain number of persons at a time. Extra guests, even when they don't stay overnight, produce additional expenses when using supplies and facilities. Additionally, campgrounds have to be conscious of their permitted occupancy by law and their insurance – visitor fees are one way to help achieve this. Beyond helping offset costs, visitor fees are also an important security measure; persons looking to cause problems are less likely to do so with fees in place. Most importantly, keep in mind that campground owners love having persons visit and enjoy their parks; fees help keep these visits manageable and more comfortable.

#### **QUIET HOURS**

We know that when you're camping, having fun is never a challenge. It's important, however, that your fun is mindful of campground quite hours. Quiet hours might seem obvious on a campground, but what might be less obvious is that it's not always simply because persons are sleeping and tent walls are thin. Local ordinances are often being observed when a campground sets its quiet hours. While families and early campground risers might appreciate the peace and quiet, these rules are also a necessity when it's the law.

### LEASHES

Most campgrounds require pets be kept on a leash when visiting the park. This often includes when your pet is on your site. The reason for these rules isn't to limit the comfort of Fido, but to ensure safety in all circumstances. While your pet might be especially friendly, you can never be totally sure how he or she will react in a new setting. It can also give you piece of mind regarding others' pets. Dog fights are uncommon on campgrounds, but leashes are a great prohibit or and aid just in case. Keeping these things in mind, it's easy to see how rules about leashes are important for the safety of others and your pet. Also remember that many campgrounds feature a dog park where your pet can blow off steam leash-free.

### SITE OCCUPANCY RATES

If you're a fan of camping in a group, you've probably experienced site occupancy limits. Why do campsites, which are outdoors, have limits for sites? Much like charging visitor fees, campgrounds have to be conscious of their overall occupancy limit and covering the costs of supplies. Site occupancies also ensure that campers aren't crowding their neighbors – no one wants to be a bad camp neighbor! For tenters, there is usually a tent per site occupancy limit, too. These specific limits for tents are also important for the reasons stated above and especially taking your neighbors into account.