### CMS (Centers for Medicare and Medicaid Services)

You can make a complaint to CMS against a hospital, doctor or provider regarding improper care/abuse of a patient, unsafe conditions, Medicare billing errors, quality of care and gross misconduct or criminal activity. ALSO SEE DHHS-OIG \*You must report within 90 days of the incident.

NURSE To report either call

1-800-HHS-TIPS

Or

Report ONLINE starting here

#### DNV (Det Norske Veritas)

As the accrediting agency for some healthcare systems (some use JCAHO instead) you can report a hospital or medical facility for patient safety concerns and complaints, and sentinel events— such as falls, fire, delayed treatment, medication errors, sexual assault, a suicide up to 72 hours after discharge, surgical procedures ont he wrong site— and noncompliance with National Patient Saftey Goals and Medicare compliance.

NURSE To report either call

(866) 496-9647

Or

#### DOL (Department of Labor)

Under The Fair Labor Standards Act (FLSA), the DOL protects employees from retaliation. The FLSA is enforced by their Wage and Hour Division to oversee protected rights such as breastfeeding mommys, FMLA, overtime pay, owed back wages and retaliation against anyone who's filed a complaint with their employer or the DOL. \*You must report this within 2 years of the incident or 3 years for willful violations. You can find state specific resources here.

To report you can start by calling

### 1-866-4USWAGE

# DHHS-OIG (Department of Health and Human Services - Office of Inspector General)

The DHHS-OIG is a federal agency that oversees CMS so you can report: fraudulent claims or false claims submitted to Medicare or Medicaid, kickbacks for referrals by medicare/medicaid providers, failure of hospitals to evaluate and stabilize an emergency patient or abuse or neglect in nursing homes and LTC's. The time frame varies depending on the case but is fairly liberal.

NANDER To report call

1-800-736-2983 or

## EEOC (Equal Employment Opportunity Commission)

You can report your employer to the EEOC if they engage in illegal discrimination because of race, color, religion, gender, gender identity, sexual orientation, nationality, or disability. \*You must report within 180 days from the transgression.

To report either call

NANDER

1-800-669-4000

Or

# JCAHO (Joint Commission on Accreditation of Healthcare Organizations)

As the accrediting agency for some healthcare organizations (others use DNV), The Joint Commission aka JCAHO is the place to report a hospital or medical facility for patient safety concerns and complaints, and sentinel events—such as falls, fire, delayed treatment, medication errors, sexual assault, a suicide up to 72 hours after discharge, surgical procedures ont he wrong site—and noncompliance with National Patient Saftey Goals. \*You usually have to report these incidents within 30 days of a significant event. Some acceptions apply.

You can anonymously



The NLRB protects the rights of employees (whether they are unionized or not) to come together and improve their work conditions and wages! They oversee protected rights such as protection from retaliation based on exercised workplace rights, right to request representation during investigation (warngarner rights), the right to strike, the right to discuss wages and more! \*You must report these violations within 6

NURSE months.

NANDER To report call

1-844-762-NLRB(6572)

### OCR (Office for Civil Rights)

You can report federal and civil rights concerns, HIPAA violations religious freedoms laws and get protection from coercion by reporting to the OCR. \*You should report within 180 days from the time of the incident.

NURSE To report call

1-800-368-1019

Or

### OSHA (Occupational Safety Healthcare Administration) 1/2

You can report employer/employee violations (intentional or not) to OSHA if they ignored safety concerns including but not limited to Improper respiratory protection, failure to provide PPE, death or work related hospitalization or improper fall precautions. \*You must report within 30-180 days depending on the circumstances.

To report either call

(800) 321-OSHA (6742)

### OSHA (Occupational Safety Healthcare Administration)2/2

You can make a Whistleblower complaint to OSHA if your employer retaliated against you (took adverse action—such as discipline, suspention, demotion, termination, blacklisting, refusal to promote/rehire, harassment, intimidation, threats ex— against you for protected activities—). It helps to have a paper trail organized for your investigator. \*You must report within 30 days.

Phone contact your local office via phone

Make a Whistleblower complaint online.