



**HOMEOWNER QUESTIONNAIRE**  
(Please completed and submit with Repair Application)

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

1. When was your septic system installed? \_\_\_\_\_
2. When was the last time your septic tank was pumped? \_\_\_\_\_
3. Who pumped the tank? \_\_\_\_\_
4. Where in your yard is your septic tank and drain field located? \_\_\_\_\_  
\_\_\_\_\_
5. Is your wastewater? (Check one or both):      **A. Backing up into the house/ draining slowly**  
     **B. Surfacing in the yard**
6. When did you first notice the problem? \_\_\_\_\_
7. How many people live in your house? \_\_\_\_\_ Adults \_\_\_\_\_ Children \_\_\_\_\_ Teenagers
8. Are you on public/city water? \_\_\_\_\_ Do you have a garbage disposal? \_\_\_\_\_
9. How many loads of laundry do you wash per week? \_\_\_\_\_
10. Do you have a water softener or water treatment system? \_\_\_\_\_
11. Do you have an underground lawn-watering system? \_\_\_\_\_
12. Check which underground utilities are on your property:  
     Power      Phone      Cable      Gas      Water Other: \_\_\_\_\_
13. Does the problem seem to be linked to certain events (heavy rain, washing clothes, or company staying over) or has there been any recent site work that you think may have caused the problem (tree work, new pool, landscaping, gutter or foundation drains, etc.).  
Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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