KUMAR MADDURI

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Executive Summary

A customer focused technology IT consultant with over 28 years of record in accomplishment of shaping, designing, building, assuring and leading technology initiatives. Provided business objectives and strategic direction to 3rd Party vendors. Committed specialist with high levels morals and ability to use a wide range of methodologies like waterfall to DevOps. A visionary SAAS strategist with a powerful understanding of SDLC, imposing KPIs & Metrics and governance to increase efficiency in cost savings and maximising profits in various domains.

- Business Finance, IT & Operations strategy and Implementation
- Legal contract expertise with 3rd Party Vendors across the world
- Quality Assurance as V&V with Automation Testing
- Centre Of Excellence labs creation, Automation Frameworks
- Master data, Manipulation& Configuration Datacentre Management, Migration & Transformation
- Desktop and Service Desk Management,
- Security frameworks, SCCM, Data-Centre, Pen-tests, Vulnerability Management, Disaster Recovery
- IT service management & Target Operating Model
- Program/Account management with DevOps & QA Practice
- Business Analysis & Technology- Transformation & Change Management
- Crisis Leadership with Vendor & Client Engagement
- Experience in Product, Services, Client & Vendor roles
- Contract Negotiations, Dispute resolution & Arbitration

Recent Work History

Nov 2021 to May 2023, Global Marine Group   **ERP Consultant-Module Lead & Testing**

IFS Apps 10 Aurena with Click Learn (ERP) on HCM, Inventory, CO Sales, Procurement, Projects, Inventory & supporting Finance SPOC for Test including Training.

- Conceived and executed ERP platform designing and delivering master data while collaborating closely with senior users, other module business analysts and external suppliers.
- Understand IFS requirements by Collaborate with Project, functional, Architects to Design and develop application integration solutions. Translate them into technical solutions, How to Guides, considering the associated business impact of design choices and decisions.
- Cross functional knowledge integrating Inventory, Warehouse (Including Site MRP & Network Planning MRP for remote locations, Material Requisitions), Projects in P2P, Expense Mgmt., Customer Sales (Including Advance invoice payments), HR New employment, Change of Position & Termination processes and Lobbies across the same with Master data updates
- Well versed in IFS-CLICKLEARN managed Organization's worldwide training.
- Implemented go-live July 2022, migration work on IFS earlier versions to IFS Apps 10 Mobile & Aurena
- Established Test solution in synergy with Process Documentations and implemented @400 User Training
- Regression validation of UPD 19 Release of Apps 10 IFS updates with all Master data & business flows

Oct 2018 to Oct 2021, Dialectica   **IT QE&A Advisory**

- Accountable for producing training and resource material on the theme of developing a test strategy.
- Guidance on QA Engagement & Delivery Governance process, procedures, documentation.
- Work closely with CxOs and IT Directors to identify how improvements in Technology can improve the customer experience and accelerate product and service delivery in Testing Frameworks
- Act as a co-ordination point for Product & Product line Owners with vendor management
- Uphold best practices in delivery, reducing duplication and continually improving ways of working

Jan 2016 to Jun 2018   Cognizant Technology Solutions Ltd.   **Account Director QE&A**

- To co-ordinate the testing of multiple applications to meet the programme objectives.
- Understanding methodology of Barclays Regulatory change management in BCI & BUK segments.
- Discuss with all application (@20 applications) test assurance managers in Pune, Knutsford, 1CP London to create a consolidated Programme strategy for DGSD & CRS.
- Review Master Service Agreement, SOWs, RACIS matrix, SLA's, Metrics, and checklists for overall TOM of SDLC specific to engagement.

- Managed Test Plans including Master Data, EDW release & implementation for migration programmes in various stages of Development, SIT, UAT & Performance testing, Go Live and post live defects support.
- Chair Triage (ALM) and periodic challenges in defect resolution.
- Ensured an effective inter-traceability process is in place from Requirements to design to dev to test to bus processes. This includes various Waterfall/V-model, Scrum & DevOps programmes.
- Reviews with application test environment owners to schedule regulatory portfolio requirements.
- Oversee updates and challenges arising from automated regression test pack for major applications.
- Chair updates to senior Business stakeholders by publishing weekly updates and progress.
- Contributed the maintenance of the RAID logs & mitigating risk with all stakeholders & clients.
- Responsible for Data Centre, desktop services & Service desk compliance and securing business sign-off.
- Involved in RFP, RFI & Bid management across Cognizant and Barclays supporting the CSE, Account Directors and Cognizant Business heads.

A snapshot of Career History

Company	Role / Title	Dates	Budgets	Team Size	Role as
Barclays for QE&A of Cognizant-AD	Associate Director-PTM	Jan 2016 to Jun 2018	£3 mil	15 + co-ordinating teams	Supplier Service
www. TaattvvA.com	Managing Director	Jan 2014 to Dec 2015	NA	None	Supplier Service
Zurich UK Ltd - London	SAP Test Manager	Mar 2012 – Dec 2013	@ £2 mil	40	Client
Cap Gemini/ HMRC, Telford UK	Programme Manager	Oct 2009 –Dec 2011	@ £2 mil	35	Supplier Service
Mark & Spencer - managing 7 vendor management	Portfolio Test Manager -12 projects, ERPs	Apr 2008 – Aug 2009	@ £8 mil	@175	Client
The AA Insurance, Newcastle-upon-Tyne, UK	Automation Test Manager	Feb 2006 – Mar 2008	@ £3 mil	40	Client
Wipro Technologies - UK for VOCA Link / BACS	Account Manager	May 2005 – Jan 2006	@ £1.5 mil	35	Supplier Service
Wipro Technologies - Hyderabad India client Microsoft Corporation	Technical Manager-Leadership role	Feb 2004 – Apr 2005	@5 million USD	120 (recruited 400)	Supplier Service
Wipro Technologies -Hyderabad India client General Motors	SAP Test Manager	Aug'03 - Jan'04	@ 1 million USD	20	Supplier Service
HCL Technologies- - Hong Kong & Kuala Lumpur Malaysia for Standard Chartered Bank.	ERP Project Manager	Jan'03 – Aug'03	@ 2 million USD	15	Supplier Service
I2 Technologies Inc., (JDA) Dallas USA & Bangalore	SCM Lead for about 8 products	Nov'00 – Oct'02	None	7	Product DEV
Paradigm InfoTech Inc. – USA for Brience, Hotsafe, Vortex startups	Software Analyst for various across USA	Nov'99 – Nov'00	None	Team Player	Client
QIS Inc., USA	QA Analyst	Dec'97 - Oct'99	None	Team Player	Client

Academia
- B.A. (Philosophy) **1990 /** MBA 1993 **/** PGDCA Certification 1996.
- I2 Certified Supply Chain Planner -Functional & Technical consultant (Now JDA/Blue yonder)
- Crestcom's Bullet Proof Manager - BPM Leadership Development Program
- Certified Wipro's Leader's Program 2004
- BSI Group – UK, Attended Lean Six Sigma Green Belt (ICGB) Training Course
- Managing Successful Programmes (MSP) 2011 exam APMG International
- Cognizant Way to Sell – CWTS 2018
- Microsoft Certified: Azure Fundamentals
- Microsoft Certified: Azure AI Fundamentals