

## KUMAR MADDURI

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### Executive Summary

A customer focused technology IT consultant with over 29 years of record in accomplishment of shaping, designing, building, assuring and leading technology initiatives. Provided business objectives and strategic direction to 3<sup>rd</sup> Party vendors. Committed specialist with high levels morals and ability to use a wide range of methodologies. A visionary SAAS strategist with a good understanding of SDLC, imposing KPIs & Metrics and governance to increase efficiency in cost savings and maximising profits in various domains.

- ✓ Business Finance, ERP & Operations strategy and Implementation
- ✓ Legal contract expertise with 3rd Party Vendors across the world
- ✓ Quality Assurance as V&V with Automation Testing
- ✓ Centre Of Excellence labs creation, Automation Frameworks
- ✓ Master data, Manipulation & Configuration Datacentre Management, Migration & Transformation
- ✓ Desktop and Service Desk Management,
- ✓ Security frameworks, SCCM, Data-Centre, Pen-tests, Vulnerability Management, Disaster Recovery
- ✓ IT service management & Target Operating Model
- ✓ Program/Account management with DevOps & QA Practice
- ✓ Business Analysis & Technology- Transformation & Change Management
- ✓ Crisis Leadership with Vendor & Client Engagement
- ✓ Experience in Product, Services, Client & Vendor roles
- ✓ Contract Negotiations, Dispute resolution & Arbitration

### Recent Work History

**Nov 2021 to June 2025, Taattvva Ltd.**

**ERP Consultant-Module Lead**

Knowledge of IFS Cloud 24R1/2 covering HCM/Projects/Procurement/ DOC management Administrator including a detailed understanding of Inventory, SCM, Financials Account Payables/Expenses/T&A, & supporting Finance SPOC for Test including Training.

- Facilitating client research and gathering requirements for solution build activities
- Facilitating future processes and business requirements
- Facilitate module document detailed specifications for Configurations, Reports or Integrations and can manage the discussions to avoid Modifications with ERP system integrators or Internal client technical teams
- Covered HCM with Org & Pos Structures, Org Emp Admin, Time & Attendance, Absence, Expenses, Payroll, Personal Data Management
- Defining/Re-Engineering and designed data models along with Technical Team including BOOMI, Profinda, SAP concur, Dayforce
- Participate Design Authority session to Validate CRIMs & Justifications
- Support and mentor Testing, training and implementation
- Support / advisory for Testing and UAT Training by creating ClickLearns
- Periodically collating RAIDS against milestones.
- Global Service Desk best practises- Incident / Problem / Request and Change Management. \* 1st & 2nd line incidents resolution raised by customers via self-service portal, phone call and/or email Teams to ensure they meet specified SLA's- remote support for full IFS & supporting Software Landscape.
- Well versed in IFS-CLICKLEARN managed Organization's worldwide training.
- Support Business Leaders/SMEs with IFS capabilities to their business Master data & business flows

**Clientele – Global Marine Group, ROKE & RES**

**Oct 2018 to Oct 2021, Dialectica**

**IT QE&A Advisory**

- Accountable for producing training and resource material on the theme of developing a test strategy.
- Guidance on QA Engagement & Delivery Governance process, procedures, documentation.
- Work closely with CxOs and IT Directors to identify how improvements in Technology can improve the customer experience and accelerate product and service delivery in Testing Frameworks
- Act as a co-ordination point for Product & Product line Owners with vendor management

**Jan 2016 to Jun 2018 Cognizant Technology Solutions Ltd.**

**Account Director QE&A**

- To co-ordinate the testing of multiple applications to meet the programme objectives.
- Understanding methodology of Barclays Regulatory change management in BCI & BUK segments.
- Discuss with all application (@20 applications) test assurance managers in Pune, Knutsford, 1CP London to create a consolidated Programme strategy for DGSD & CRS.

- Review Master Service Agreement, SOWs, RACIS matrix, SLA's, Metrics, and checklists for overall TOM of SDLC specific to engagement.
- Managed Test Plans including Master Data, EDW release & implementation for migration programmes in various stages of Development, SIT, UAT & Performance testing, Go Live and post live defects support.
- Ensured an effective inter-traceability process is in place from Requirements to design to dev to test to bus processes. This includes various Waterfall/V-model, Scrum & DevOps programmes.
- Reviews with application test environment owners to schedule regulatory portfolio requirements.
- Chair updates to senior Business stakeholders by publishing weekly updates and progress.
- Contributed the maintenance of the RAID logs & mitigating risk with all stakeholders & clients.
- Responsible for Data Centre, desktop services & Service desk compliance and securing business sign-off.
- Involved in RFP, RFI & Bid management across Cognizant and Barclays supporting the CSE, Account Directors and Cognizant Business heads.

#### A snapshot of Career History

Company	Role / Title	Dates	Budgets	Team Size	Role as
Barclays for QE&A of Cognizant-AD	Associate Director-PTM	Jan 2016 to Jun 2018	£3 mil	15 + co-ordinating teams	Supplier Service
www. TaattvvA.com	Managing Director	Jan 2014 to Dec 2015	NA	None	Supplier Service
Zurich UK Ltd - London	SAP Test Manager	Mar 2012 – Dec 2013	@ £2 mil	40	Client
Cap Gemini/ HMRC, Telford UK	Programme Manager	Oct 2009 –Dec 2011	@ £2 mil	35	Supplier Service
Mark & Spencer - managing 7 vendor management	Portfolio Test Manager -12 projects, ERPs	Apr 2008 – Aug 2009	@ £8 mil	@175	Client
The AA Insurance, Newcastle-upon-Tyne, UK	Automation Test Manager	Feb 2006 – Mar 2008	@ £3 mil	40	Client
Wipro Technologies - UK for VOCA Link / BACS	Account Manager	May 2005 – Jan 2006	@ £1.5 mil	35	Supplier Service
Wipro Technologies - Hyderabad India client Microsoft Corporation	Technical Manager-Leadership role	Feb 2004 – Apr 2005	@5 million USD	120 (recruited 400)	Supplier Service
Wipro Technologies -Hyderabad India client General Motors	SAP Test Manager	Aug'03 - Jan'04	@ 1 million USD	20	Supplier Service
HCL Technologies- - Hong Kong & Kuala Lumpur Malaysia for Standard Chartered Bank.	ERP Project Manager	Jan'03 – Aug'03	@ 2 million USD	15	Supplier Service
I2 Technologies Inc., (JDA) Dallas USA & Bangalore	SCM Lead for about 8 products	Nov'00 – Oct'02	None	7	Product DEV
Paradigm InfoTech Inc. – USA for Brence, Hotsafe, Vortex startups	Software Analyst for various across USA	Nov'99 – Nov'00	None	Team Player	Client
QIS Inc., USA	QA Analyst	Dec'97 - Oct'99	None	Team Player	Client

#### Academia

- B.A. (Philosophy) **1990** / MBA 1993 / PGDCA Certification 1996.
- I2 Certified Supply Chain Planner -Functional & Technical consultant (Now JDA/Blue yonder)
- Crestcom's Bullet Proof Manager - BPM Leadership Development Program
- Certified Wipro's Leader's Program 2004
- BSI Group – UK, Attended Lean Six Sigma Green Belt (ICGB) Training Course
- Managing Successful Programmes (MSP) 2011 exam APMG International
- Cognizant Way to Sell – CWTS 2018
- Microsoft Certified: Azure Fundamentals
- Microsoft Certified: Azure AI Fundamentals