

# Petsitting by Athena L.L.C. Contract

Thank you for choosing Petsitting by Athena L.L.C.. I'm so happy to be caring for your furry family member!

**Pet name:** \_\_\_\_\_

**Breed:** \_\_\_\_\_

**Age:** \_\_\_\_\_

**Primary owner contact information:** \_\_\_\_\_

**Medication? Y / N** (If yes: what are they on? (include name, dose, schedule)

\_\_\_\_\_

**Hospital of choice in case of emergency?** \_\_\_\_\_

**Emergency contact:** \_\_\_\_\_

**1. Behavior:** Petsitting by Athena L.L.C. takes pets of all ages, behaviors, and training status! Below are some questions/agreements to make sure said behavior is disclosed prior to the booking(s).

**Is pet house trained?** (Chewing/eating/tearing inedible objects) **Y / N**

**Is pet potty trained?** (Accidents in home) **Y / N**

**Is pet aggressive with treats/food?** **Y / N**

**Is pet friendly with other dogs?** **Y / N**

**Is pet aggressive in any way?** **Y / N**

If yes: what triggers their aggression?

\_\_\_\_\_

## 1. Terms:

**(a)** If a pet injures caregiver in an accident, and not in an act of aggression, you will not be held financially or legally responsible for care towards injuries, courtesy of Petsitting by Athena L.L.C. company worker's insurance. However, as stated by the insurance company, if the injury is sustained due to an act of aggression, and/or on purpose, injuries will **NOT** be covered and you will be financially and legally responsible for care costs. They can/will withhold coverage if the pet caregiver was told (via contract) the pet was in no way aggressive, in which case you will be invoiced medical documentation and billing. Failure to pay care costs within 30 days of injury will result in appropriate legal action.

**(b)** Petsitting by Athena L.L.C. boarding and daycare is run out of the caregiver's personal home. The caregiver **DOES** require that the pet is trained, and the pet owner is required to give full disclosure of any in-home behavior that goes against proper training. This includes if the pet is prone to bathroom accidents, territorial marking, aggression, chewing/eating inedible objects. With this in mind, please be aware that failure to give warning of untrained behavior will result in the caregiver obligated to ask that the pet be picked up within the following 24 hours by a person of the owner's choosing. Failure to pick up pet within 24 hours will result in calling the emergency contact owner provided in a timely manner. If the owner paid in advance, the owner will not be refunded for lack of disclosure, cleaning products, wreckage of property, and time.

**(c)** Petsitting by Athena L.L.C. does **NOT** accept bathroom-untrained dogs. Pets in care are given one grace-period accident in home. Second accident results in pet pickup by an emergency contact within 24 hours of the second accident. By signing this document, the owner agrees to have a backup person at hand for the duration of the booking, in the case it is needed.

**(d)** Pet owners of pets under 1 year of age will be charged an extra flat fee of **\$50**, in addition to the nightly rate. This is for extra attention time, assistance in training, and cleaning products.

**(e)** As the home of the business owner is registered as a running business site in the state of New Jersey, destroyed property will be documented and charged to the pet owner of the pet responsible.

## **2. Drop-off & Pick-up:**

**(a)** Pet caregiver will take note of times for drop-off and pick-up provided by the pet owner. Should the pet owner be 60 (or less) minutes delayed, there is no penalty as a courtesy. Once the time surpasses the courteous hour of disclosed drop-off/pick-up, every 30 minutes delayed is a **\$50.00** charge.

**(b)** Should a timely delay in drop-off & pick-up be due to illness, travel delay, or other liable reason, the owner will not be charged regardless of minutes delayed. Pet caregiver will need proof of reasoning for delay to void additional charge(s).

## **3. Payments:**

**(a)** Petsitting by Athena L.L.C. accepts cash, check, Venmo, ApplePay, and Zelle.

**(b)** Payments are accepted before the booking, during the booking, or within 24 hours after the booking ends. Failure to present payment in a timely manner will result in appropriate legal action, in which case the pet caregiver will face a debt collection letter via the state of New Jersey seven days after the end of the booking.. If the pet caregiver is still not paid within 30 days of receiving the debt collection letter, the pet caregiver is liable to sue the pet owner for the cost of the booking plus an additional legal percentage.

**4. Pet owner protection:** \*Any broken terms will result in the pet owner being refunded in full for what they have already paid to Petsitting by Athena L.L.C.

**(a)** If the pet owner feels their pet's care was not provided as described by the pet caregiver, the pet owner will be refunded in full for what they have already paid to Petsitting by Athena L.L.C. and are permitted to have their pet removed from the sitter's care. This also includes if the owner suspects any foul play, negligence, or failure to uphold the pet's proper routine. The pet owner is subject to leave any review for Petsitting by Athena L.L.C. they deem fit, positive or negative.

**(b)** The pet owner is permitted to video call, phone call, or message pet care giver at any given time, while the booking is in process, for any given reason. The pet owner is

permitted to ask the pet caregiver for their phone location for assurance that the pet owner is in the location promised at the times promised to the pet owner.

**(c)** The pet owner is permitted to continue at-home camera recording for the duration of the booking. The pet caregiver agrees to not tamper with doorbell cameras, indoor cameras, or alarm systems, unless asked for by the pet owner.

**(d)** The pet owner is permitted to withhold their home entry access up until the start of the booking. The pet care giver, in turn, will return keys, or any other objects for home access, within the first 12 hours of the end of the booking.

**(e)** The pet caregiver will never share any personal information, including codes, addresses, last names, etc, without permission of the pet owner. Any personal information given by the pet owner can be deleted from Petsitting by Athena L.L.C. 's system if the owner chooses.

#### **4. Bookings:**

##### **Boarding →**

Is the pet owner comfortable with an overlap in bookings? (If another pet boards while the pet is in the pet caregiver's care) \*The pet caregiver will **ALWAYS** ask in advance before overlapping. The pet owner trusts the pet caregiver's judgment in the overlapping pet. Should the pet caregiver feel it would not be a good match, the pet caregiver will immediately decline the booking request to the potential overlapping owner. All details can/will be discussed with the boarding pet's owner prior to accepting the overlapping booking.

**Y / N**

##### **House Sitting →**

Is the pet owner comfortable with the pet caregiver leaving for other bookings while house sitting? \*The pet caregiver will not accept other boarding or house sitting bookings, only walks and/or drop-ins that do not surpass 30-60 minutes at a time.

**Y / N**

**All other personal information about the pet will be asked for by the pet caregiver during the initial meeting scheduled by both parties.**

**Petsitting by Athena L.L.C. owner, Athena Karvellas, has reviewed these terms and has confirmed that all given information is accurate. By signing below, the pet owner is confirming they have read all given information and understand the terms.**

**The terms are only subject to change if discussed and agreed by both parties, as well as an updated contract being signed by both parties.**

**Owners, old and new, will be presented with this contract by the business owner to uphold the above information. Failure to agree to the given terms will result in all bookings on the upcoming booking calendar being canceled.**

**PET OWNER**

**PETSITTING BY ATHENA L.L.C.**

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Signature

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Signature