



QUALITY POLICY

BF-POL-002

Branxholm Fabrications Pty Ltd is a proud Tasmanian owned metal fabrication business committed to providing our customers with the highest quality metal fabrication, custom builds, maintenance and repairs, abrasive blasting and industrial spray painting.

Our success depends on customer satisfaction. It is our policy to operate our business in a manner that consistently meets or exceeds the quality standards set by our customers and stakeholders.

Our quality objectives are:

1. To continuously improve operational performance and service delivery.
2. To build strong supply chain relationships.

We will achieve our objectives by

- Developing, maintaining and continually improving the IMS aligned with ISO 9001:2015.
- Setting objectives and targets to measure our performance and identify opportunities for improvement.
- Implementing quality planning, quality control, quality assurance and quality improvement into our processes.
- Providing adequate resources to continually review and improve our business processes.
- Providing education and training to continually improve the skills of our people, awareness and knowledge of quality issues and practices.
- Encouraging all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Working closely with our supply chain, our suppliers, service providers and our customers, to gain an understanding of their requirements, inviting and acting on their feedback.

Shane McGrath

Director,

on behalf of Branxholm Fabrications Pty Ltd

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